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- With NS Series v8.0, if any emergency number such as 999, 112 (configurable per system) is dialled by an extension, a specific group of users can be immediately notified of the emergency call taking place – both the calling extension and the number dialled.

- This feature is useful for directing emergency services to the correct location on large sites such as school, hotels, or any campus environment.

- No additional hardware or software necessary - only requires supported terminal or device types.

Updated Features from V8.0 `NEW`

✓ **Emergency Dial Notification by Ringing, eMail or Announcement.**

✓ **Alert Notification by eMail for missed Wake-up Alarm/Reminder calls.**

Emergency Dial Alert on Terminal LCD Screen

- A flexible key can be assigned to Flash red when any Emergency call has been dialled by any extension.

- LCD screen presents detailed information including the date, time, number dialled and originating extension.

> **Emergency Dial**
> **113: Daniel Williams**
> **999**
> **APR.12   11:15AM   MON**

System Alarm

Emergency Dial Notification by Ringing, eMail or Announcement

- Extensions under the designated conference group can be alerted by

  - Ringing Tone
  - OGM

> Emergency number dialled! Check the system alarm key flashing in red.

- Up to 6 designated eMail addresses can receive the Emergency Dial Alert message. eMail contains detailed information including the date, time, number dialled and originating extension.

> Emergency Dial Alert #113
> KX-NS1000 <NS1000@sample.com>
>
> Sent: 11:15 / 12 April / 2019
> To: abc_company@sample.com
>
> 113
> Daniel
> 999

Alert Notification by eMail for missed Wake-up Alarm/ Reminder calls

NS Series v8.0 systems can notify by eMail if any Wake-Up alarm / Timed Reminder calls are unanswered. This is most useful in hospitality environment allowing reception staff to take appropriate action to support their guests.

Wake-up calls No answer

HOTEL

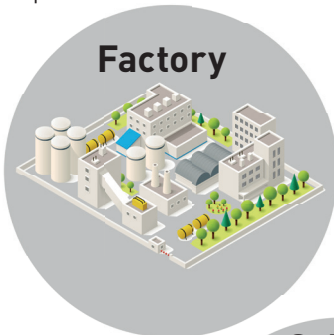Alert email

Example Application

The emergency dial alert feature is valuable for any organisation with multiple rooms, floors or buildings so that accurate guidance can be given by reception teams to emergency services arriving on site
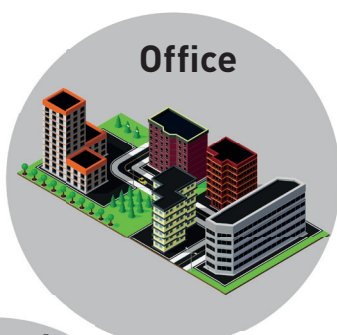
Hotel

Dial emergency number
(No need to dial any other number before the emergency number)

OGM Message

Evacuate

Alert Ring
@ Hotel Bar

Alert Ring
to Staff Mobile

Alert E-mail
@ Security

OGM Announce
@ Poolside

Built in Emergency Dial Alert feature benefits any organisation with multiple rooms, floors or buildings particularly large campus environments.

Factory

Office

School

Specification Details

- Alert ring or OGM announcement for Emergency Dial is available for IP/Digital Proprietary telephones, DECT and SIP terminals.

- Designated DISA/OGM announcements can be broadcast through selected terminals when any extension dials an Emergency number.

- 6-Line LCD Terminal is required to view detailed information through telephone screen.

- Up to 6 different eMail addresses can be assigned for Emergency Dial Alert eMail notification.

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