TOUGHBOOK 55 mk3 Solution Guide

May 2024



TOUGHBOOK



TOUGHBOOK 55

14" RUGGED WINDOWS 11 PRO NOTEBOOK

TOUGHBOOK 55 with Windows 11 Pro, magnesium chassis, flexible configurations and universal bay is the most versatile 14" rugged Toughbook ever built, but doesn't compromise on durability, with an unique 'honeycomb' design for improved strength and splash resistant design.

In terms of flexibility, the TOUGHBOOK 55 is equally outstanding. It offers a huge array of flexible configuration options, making it easier for customers to have exactly the device they want.

HD Model:

- Intel[®] Core[™] i5-1345U vPro[™] Processor
- Windows 11 Pro
- 14" HD Active Matrix LCD
- Lightweight and slim design (approx. 2.08 kg and 32.8mm)
- 16GB DDR4 RAM and 512GB NVMe OPAL SSD
- 2x USB 3.2, 1x Thunderbolt 4, 1x HDMI, 1x LAN and micro SDCX
- Front and Rear Expansion Slot
- TOUGHBOOK Universal Bay
- Dedicated GNSS and 4G LTE with eSIM optional
- -29 °C to +60 °C operating temperature
- Robust honeycomb-style magnesium casing with carry handle
- IP53 Ingress Protection*
- Withstands drops from a height of 91cm*
- Shock and vibration protected for vehicle docking

Full HD Touchscreen Model:

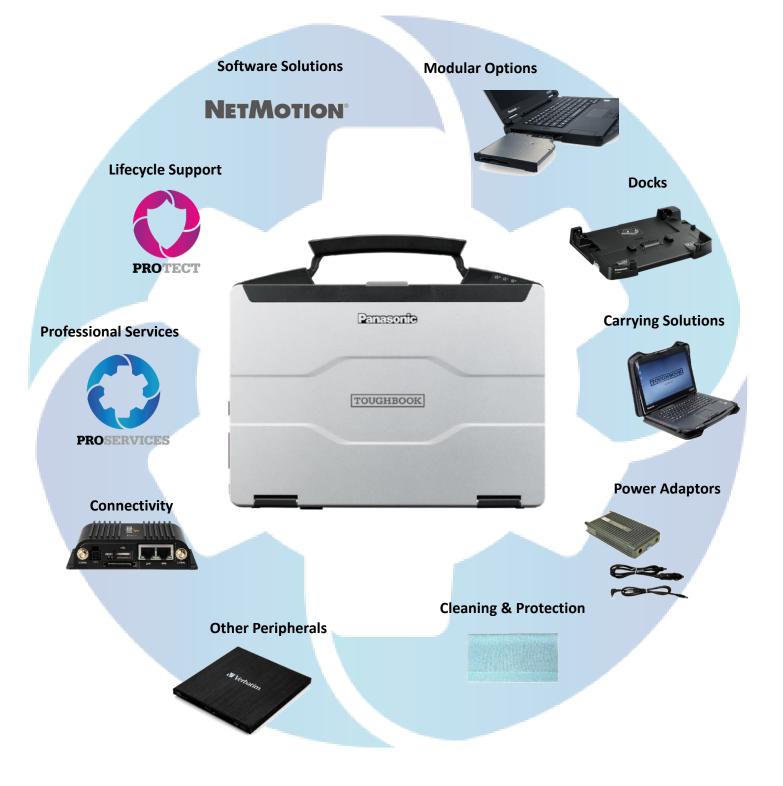
All the above, plus:

- 14" Full-HD Active Matrix, capacitive Touch Screen, 1.000cd/m² brightness
- Windows Hello Front Webcam as standard
- * Tested by an independent third-party lab following MIL-STD810H



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TOUGHBOOK 55 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers





UNIVERSAL BAY OPTIONS

TOUGHBOOK Universal Bay

TOUGHBOOK

2nd SSD Packs:

Option	ѕки
256 GB	FZ-VSD55121U
512 GB	FZ-VSD55151U
1 TB	FZ-VSD551T1U
OPAL 256 GB	FZ-VSD55122U
OPAL 512 GB	FZ-VSD55152U
OPAL 1 TB	FZ-VSD551T2U



Other Options:

DVD Multi Drive Part No: FZ-VDM551U



Smart Card Reader Part No: FZ-VSC552U



Blu-ray Disc Drive

Part No: FZ-VBD551U





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FRONT EXPANSION SLOT OPTIONS

Front Expansion Slot

Smart Card Reader Part No: FZ-VSC551U



Contactless Smart Card Reader

(HF-RFID) Part No: FZ-VNF551U



Finger Print Reader
Part No: FZ-VFP551U



Battery Pack

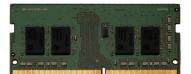
Common for standard battery.

Part No: FZ-VZSU1HU



RAM Modules:

Option	SKU
8GB	FZ-BAZ2208
16GB	FZ-BAZ2216
32GB	FZ-BAZ2232









REAR EXPANSION SLOT OPTIONS

Rear Expansion Slot

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VGA + True Serial + USB 3.1 Type A

Part No: FZ-VCN551U



VGA + True Serial + Gigabit LAN

Part No: FZ-VCN552U



VGA + True Serial + rugged USB 2.0

Part No: FZ-VCN553U



USB 3.2 Type A + USB 3.2 Type c Part No: FZ-VCN554W





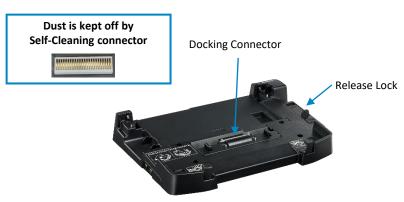
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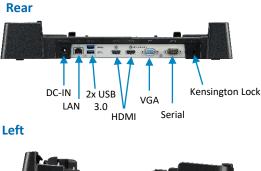
DOCKING SOLUTIONS

TOUGHBOOK 55 Desktop Port Replicator

Part No: FZ-VEB551U

CF-VEB541AU is also compatible with the TOUGHBOOK 55.







TOUGHBOOK 54/55 Vehicle Dock (Gamber-Johnson)

Compatible with TOUGHBOOK 54 and TOUGHBOOK 55.

- Optional antenna pass-through
- Ports: 16V DC-in; 1 x LAN; 2 x USB 3.0; 1 x Serial; 1 x HDMI; 1 x VGA
- VESA 75mm mounting pattern
- Power supply not included

Size: 89 x 342 x 301 mm Weight: 2.5 kg

Part Nos:

- PCPE-GJ54V01 No RF
- PCPE-GJ54V02 Dual RF

Dual Antenna Pass-Through (TNC)

VGA USB 3.0 DC-in Serial HDMI Ethernet



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CARRYING SOLUTIONS

TOUGHBOOK 55 Always-On Case Part No: PCPE-INF55AO



User Harness

Adjustable four-point harness transforms any Always-On case into a hands-free accessory. Attaches to any TOUGHBOOK case that provides 4 attachment points



Weight: 0.2 kg / 0.4 lb

Part No: PCPE-INFUVA1



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POWER MANAGEMENT SOLUTIONS

Main Battery

(6Cell, 68 Wh) Part No: **FZ-VZSU1HU**



4-bay Battery Charger Part No: FZ-VCB551W Does not contain AC adaptor



Auto Adaptor (120W) Part No: CF-LND1224A

Part No: CF-AA5713A2*

*E: UK; G: EU; T: Italy; D:

AC Adaptor

Switzerland





MIL SPEC Auto Adaptor (120W)

With bare wire input cable. Part No: **PCPE-LND3676**



PRODUCTIVITY SOLUTIONS

TOUGHBOOK 55 Stylus

For Touchscreen model only. Part No: **FZ-VNP551U**



TOUGHBOOK 55 Tether Part No: FZ-VNT005U



Toughmate Stylus Tether Part No: PCPE-INFUVA2



USB Optical Mouse Part No: PCPE-LOGM901







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SECURITY & PROTECTION SOLUTIONS

LCD Screen Cleaning Cloth Part No: CF-VNC002U MOQ: 10 pcs



Kensington Lock
Part No: PCPE-KENLOK2



OTHER PERIPHERALS

Slimline External CD/DVD Writer

Part No: PCPE-FCDVR05





TOUGHBOOK

CONNECTIVITY

Cradlepoint IBR 900 Router

Compact, ruggedized Gigabit-Class LTE router for advanced invehicle and IoT connectivity.

Dimensions: 118mm x 113.5mm x 30.5mm / 4.6" x 4.5" x 1.2"

Weight: 400g / 0.88 lb

Part Nos:

- **PCPE-CRD90E1** Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials Plan
- PCPE-CRD90A1 Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced Plan







PROFESSIONAL SERVICES

Custom BIOS Services

Part No: PCPE-PSBIOSG

Autopilot Enrolment

Part No: PCPE-PSAUTOP

Custom Imaging

Part Nos:

- PCPE-PS20GIM Image deployment per device (MOQ 30)
- Custom Image Creation Price on request.

Customer Branding

Logo badge on device casing or bezel. Part No: **PCPE-PSLOGOB**

SIM Installation

Part No: PCPE-PSSIMIN

Asset Tagging

Standard, using CPE label set.
Part No: PCPE-PSATAG1

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting. Part No: **PCPE-PSATAGB**

Solution Packaging

Up to 10 items packaged together in a box. Does not include custom designed case. Part No: **PCPE-PSSPACK**





PROTECT FULL MAINTENANCE SERVICES



ProTect PLUS

Every TOUGHBOOK is supported by our standard three year ProTect service, but ProTect PLUS is a value-packed upgrade, offering you extra peace of mind through the additional of the following services:

- Battery Confidence: proactive battery replacement (3 years only)
- Monthly service reporting on full estate of devices
- One working day of on-demand consultancy every year
- Full access to the TOUGHBOOK ServiceCloud Advanced Knowledge Base
- Remote technical support
- Full inspection report for returned devices
- Small, cosmetic repairs and reinstatement of IP integrity

SKU	Description
PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)



ProTect PLUS Premium

For the ultimate protection, tailor your service plan by adding on any of the ProTect PLUS Premium modules below:

- Infinity Maintenance Service Infinity pricing all ProTect PLUS services. Other Premium modules below are priced on top of Infinity.
- Remote Device Monitoring
- Self-Maintenance: Training & Spare Parts Access
- Return without SSD
- Global Service
- Device Management
- Software Maintenance
- Rapid Replacement
- Alternative Packaging

SKU	Description
PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)
PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)
PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)





TOUGHBOOK

ENTERPRISE MOBILITY INTELLIGENCE



TOUGHBOOK Smart Essentials Suite

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise. The full suite includes access to the core dashboard as well as the Smart Battery Monitor dashboard, and APIs.

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SKU	Description
CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)

Smart Battery Monitor

Smart Battery Monitor gives users real time insight into battery usage and health in detail cross an estate of devices. It focuses on battery serial numbers and allows the user to track, identify and replace batteries before they impact productivity. Alerts can also be set up.

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SKU	Description
CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)





TOUGHBOOK

SOFTWARE SOLUTION PARTNERS

Cyber Resilience

Absolute is the industry benchmark in endpoint resilience. It ensures customers' digital operations and mobile workforces stay efficient, productive, and safe using innovative <u>Secure Endpoint</u> and <u>Secure Access</u> products—leveraging the advantage of pioneering Absolute Persistence[®] technology embedded in the firmware of more than 600,000,000 devices. Once activated, Absolute Persistence is fiercely and uniquely resilient, surviving attempts to disable it, even if the device is re-imaged, the hard drive is replaced, or the firmware is updated. **No other technology can do this.**

Contact your sales rep for part numbers.

Website: https://www.absolute.com/partners/device-compatibility/#panasonic



Enterprise Mobility Management

Part of the <u>SOTI ONE Platform</u>, SOTI MobiControl is the Enterprise Mobility Management (EMM) solution designed for any device, any form factor, and any operating system (OS). Deploy apps to smartphones. Enroll and provision new tablets in the field. Track the location of rugged devices. Identify and neutralize security risks to the IoT endpoints. Protect critical data stored on mobile devices. Minimize device downtime so field workers stay productive.

Contact your sales rep for part numbers.

Website: https://www.soti.net/products/soti-mobicontrol/



Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps. Sygic technology is accessible through a complete set of SDKs for web and mobile development. During Sygic's 18-year experience, we developed countless mapping and navigation solutions for 3000+ integration partners and customers in various industries.

Contact your sales rep for part numbers.

Website: https://www.sygic.com/enterprise/professional-gps-navigation-sdk



TOUGHBOOK

ACCESSORY SUMMARY

Solution Type	Part Number	Description
	FZ-VSD55121U	256 GB 2 nd SSD
	FZ-VSD55151U	512 GB 2 nd SSD
	FZ-VSD551T1U	1 TB 2 nd SSD
Universal Bay	FZ-VSD55122U	OPAL 256 GB 2 nd SSD
-	FZ-VSD55152U	OPAL 512 GB 2 nd SSD
Options	FZ-VSD551T2U	OPAL 1TB 2 nd SSD
	FZ-VDM551U	DVD Multi Drive
	FZ-VBD551U	Blu-ray Disc Drive
	FZ-VSC552U	Smart Card Reader
	FZ-VSC551U	Smart Card Reader
Front Expansion	FZ-VNF551U	Contactless Smart Card Reader
Slot Options	FZ-VFP551U	Finger Print Reader
	FZ-VZSU1HU	Battery Pack
	FZ-VCN551U	VGA x1, Serial x1, USB3.1 Type A x1
Rear Expansion	FZ-VCN552U	VGA x1, Serial x1, 2nd Gigabit LAN x1
Slot Options	FZ-VCN553U	VGA x1, Serial x1, Rugged USB x1(USB2.0)
	FZ-VCN554W	USB 3.2 Type A x1 + USB 3.2 Type c x1
	FZ-BAZ2208	8GB RAM
RAM Modules	FZ-BAZ2216	16 GB RAM
	FZ-BAZ2232	32GB RAM
Dealine Calutions	FZ-VEB551U	TOUGHBOOK 55 Desktop Port Replicator
Docking Solutions	PCPE-GJ54V01/2	TOUGHBOOK 54/55 Vehicle Dock (Gamber-Johnson)
Corry Solutions	PCPE-INF55AO	TOUGHBOOK 55 Always On Case
Carry Solutions	PCPE-INFUVA1	User Harness
	FZ-VZSU1HU	Replacement Main Battery (6Cell, 68 Wh)
Power	FZ-VCB551W	4-bay Battery Charger
Management	CF-AA5713A2*	AC Adaptor (*E: UK; G: Continental; T: Italian ; D: Swiss
wanagement	CF-LND1224A	Auto Adaptor (120W)
	PCPE-LND3676	MIL SPEC Auto Adaptor (120W)
	FZ-VNP551U	TOUGHBOOK 55 Touch Screen Stylus Pen
Productivity	FZ-VNT005U	Stylus Tether
FIGUELIVILY	PCPE-INFUVA2	Toughmate Stylus tether
	PCPE-LOGM901	USB Optical Mouse
	PCPE-CRD90E1	Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials
	PCPE-CRD90E3	Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials
Connectivity	PCPE-CRD90E5	Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials
connectivity	PCPE-CRD90A1	Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced
	PCPE-CRD90A3	Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced
	PCPE-CRD90A5	Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced



TOUGHBOOK

ACCESSORY SUMMARY

Solution Type	Part Number	Description
Security,	PCPE-KENLOK2	Kensington Lock
Protection & Cleaning	CF-VNC002U	LCD Cleaning Cloth (MOQ: 10pcs)
Peripherals	PCPE-FCDVR05	USB External CD-DVD Drive
	PCPE-PSBIOSG	Custom BIOS Service – Gold
	PCPE-PS20GIM	Image deployment per device (MOQ 30)
	PCPE-PSSIMIN	SIM Installation
Professional	PCPE-PSATAG1	Asset Tagging
Services	PCPE-PSATAGB	Information Management Bundle
Services	PCPE-PSAUTOP	Autopilot Enrolment
	PCPE-PSLOGOB	Custom logo badge
	PCPE-PSSPACK	Solution Packaging
	PCPE-PSBTM01	Bespoke Training Material
	CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
	CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
Smart Services	CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)
	CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
	CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
	CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)
	PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
	PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
Lifecycle support	PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)
solutions	PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)
	PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)
	PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)

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