

TOUGHBOOK 33 mk2 Solution Guide





TOUGHBOOK



TOUGHBOOK 33 2-IN-1 DETACHABLE

WINDOWS 11 PRO 12" FULLY RUGGED NOTEBOOK

TOUGHBOOK 33 2-in-1 Detachable, 12.0" fully rugged notebook with hot swappable twin batteries, detachable keyboard with optional backlit keys, and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the detachable keyboard design and 6 usage modes, the TOUGHBOOK 33 2-in-1 Detachable offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel® Core™ i5-10310U vPro™ processor
- Windows 11 Pro / Windows 10 Pro Downgrade available
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
- 12.0" QHD (2160 ×1440) anti-reflective high brightness outdoor display (up to 1200cd/m²)
- Capacitive 10 finger multi-touchscreen with glove and rain modes
- · Digitiser pen embedded in the tablet part
- Detachable keyboard with various enterprise ports and backlit** keys
- Fully rugged design with water and dust resistance (IP65)***
- User exchangeable and hot-swappable twin batteries
- Up to 10 hours battery life with standard twin batteries

(MobileMark™ 2014)

- Up to 20 hours battery life with extended* twin batteries (MobileMark™ 2014)
- Flexible configuration port**** and business expansion module****
- Vehicle mount* available for both notebook and tablet
- * The Windows 11 upgrade will be delivered to qualifying devices late 2021 into 2022. Timing will vary by device. Certain features require specific hardware (see aka.ms/windows11-spec).
- **Optional
- ***Tested at Panasonic factory and does not guarantee against damage or malfunction
- ****One option exclusively possible in configuration port / business expansion module

All technical specifications are subject to change without notice.







TOUGHBOOK 33 TABLET

WINDOWS 11 PRO 12" FULLY RUGGED TABLET

TOUGHBOOK 33 Tablet, the 12.0" fully rugged device with hot swappable twin batteries and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the optional detachable keyboard, the TOUGHBOOK 33 Tablet offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel® Core™ i5-10310U vPro™ processor
- Windows 11 Pro / Windows 10 Pro Downgrade available
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
- 12.0" QHD (2160 ×1440) anti-reflective high brightness outdoor display (up to 1200cd/m²)
- Capacitive 10 finger multi-touchscreen with glove and rain modes
- Digitiser pen embedded in the tablet
- Optional detachable keyboard with various enterprise ports and backlit* keys

- Fully rugged design with water and dust resistance (IP65)**
- User exchangeable and hot-swappable twin batteries
- Up to 11 hours battery life with standard twin batteries (MobileMark™ 2014)
- Up to 22 hours battery life with extended* twin batteries (MobileMark™ 2014)
- Flexible configuration port*** and business expansion module***
- Optional vehicle mount

All technical specifications are subject to change without notice.







TOUGHBOOK 33 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers







DOCKING SOLUTIONS

Desktop Port Replicator

AC adaptor not included. Use CF-AA5713A

Part No: CF-VEB331U





TOUGHBOOK 33 Laptop Vehicle Dock (GJ)

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle



TOUGHBOOK 33 Laptop Vehicle Dock (Havis)

No power adaptor included. Keyed alike unless otherwise stated. Full port replication.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Weight: 2.44 kg / 5.38 lbs.

Part Nos:

- PCPE-HAV3316 Full port replication, No RF
- PCPE-HAV3317 Full port replication, with RF









DOCKING SOLUTIONS



Rear

Tablet Cradle

AC adaptor not included.

Use CF-AA5713A

Part No: CF-VEB332W





TOUGHBOOK 33 Laptop Vehicle Dock (GJ)

No power adaptor included. Keyed alike unless otherwise stated.

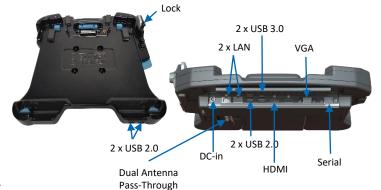
Left

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle
- PCPE-GJ33V13 Full port replication, No RF, NO HDMI & VGA
- PCPE-GJ33V14 Full port replication, Dual RF, NO HDMI & VGA









DOCKING SOLUTIONS

Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 317.5 x 336.5 x 114.3 mm / 12.5 x 13.25 x 4.5"

Max Weight: 1.88 kg / 4.15 lb

Part Nos:

PCPE-GJ33V01 - Non-electronic

PCPE-GJ33V02 – Full port replication, No RF

PCPE-GJ33V03 – Full port replication, Dual RF

PCPE-GJ33V04 – Lite port replication*, No RF



Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

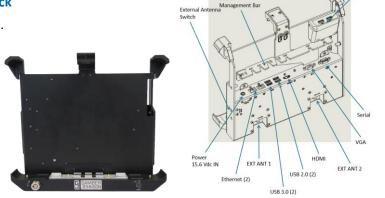
Dimensions: 314 x 274 x 76 mm / 12.3 x 10.8 x 3"

Max Weight: 2.7 kg / 6 lbs

Part Nos:

PCPE-GJ33V11 - Full port replication, no RF

PCPE-GJ33V12 - Full port replication, Dual RF



Havis TOUGHBOOK 33 Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Max Weight: 1.4 kg / 3.0 lb

Part Nos:

PCPE-HAV3305 – Lite port replication*, no RF

• PCPE-HAV3306 – Lite port replication*, with dual RF

• PCPE-HAV3309 - Full port replication, no RF

• PCPE-HAV3310 – Full port replication, with dual RF





^{*}No HDMI or VGA with "Lite" port replication

^{*}No HDMI or VGA with "Lite" port replication

^{*}No HDMI or VGA with "Lite" port replication





PRODUCTIVITY SOLUTIONS

Panasonic IP55 Digitiser

Part No: CF-VNP023U



Stylus Tether

Part No: CF-VNT002U



TOUGHBOOK 33 Standard Keyboard

AC adaptor not included – please use CF-AA5713A.

Part No: CF-VEK331NEP (UK)



Mini Rugged Bluetooth Keyboard

Part Nos: PCPE-ACDS*

*UK1: UK; FR1: French; GR1:

German



Other languages available on request.

Mini USB Keyboard

With integrated touchpad.

Part No: PCPE-KEYB



Mini Antibacterial USB Keyboard

Part No: PCPE-ACCABK*

*1: UK; 3: French; 4: German







CARRYING SOLUTIONS

Breakable Shoulder Strap

For use with most cases. Attachment via D-rings.

Part No: PCPE-SYSSSB1



Shoulder Strap for TOUGHBOOK 33 Tablet

Part No: CF-VNS331U



User Harness

Attaches to any Toughnook 33 that provides 4-drings

Part No: **PCPE-INFUVA1**



Generic DuraStrap

For use with most cases. Attachment via D-rings.

Size: 1651 x 25.4 x 6.35 mm /

65 x 1 x 0.25"

Weight: 136 g / 0.3 lb
Part No: **PCPE-INFGNDS**



Deluxe Shoulder Strap

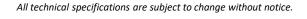
For use with most cases. Attachment via D-rings.

Size: 38 x 1442 mm / 1.5 x

56"

Weight: 0.14 kg / 0.3 lb Part No: **PCPE-INFSS03**











CONNECTIVITY

Cradlepoint IBR 900 Router

Compact, ruggedized Gigabit-Class LTE router for advanced invehicle and IoT connectivity.

Dimensions: 118mm x 113.5mm x 30.5mm / 4.6" x 4.5" x 1.2"

Weight: 400g / 0.88 lb

Part Nos:

- PCPE-CRD90E1 Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials Plan
- PCPE-CRD90A1 Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced Plan











POWER MANAGEMENT SOLUTIONS

Standard 3 Cell Battery

Part No: CF-VZSU1AW



Extended 6 Cell Battery

Part No: CF-VZSU1BW

Please note: Extended batteries are compatible only with main units configured for an extended battery.



4-bay Battery Charger

Compatible with both standard and extended battery packs. Contains power lead.

Part No: CF-VCB331*

* E: UK; G: EU; T: Italy; D:

Switzerland



AC Power Supply

For use with device and desk dock.

Part No: **CF-AA5713A2***

*E: UK; G: EU; T: Italy; D:

Switzerland



Charger For Forklifts

Part Nos:

PCPE-LNDFH11: 70-110VPCPE-LNDFH32: 12-32V

• **PCPE-LNDFH60**: 20-60VDC



Car Charger

120 W, 12-32Vdc input

Part No: CF-LND1224A



Car Charger

90W, 12-16VDC input

Part Nos:

CF-LND80S-FD – cigarette plug

• CF-LND80SBW – Bare wire



Car Charger

90 W, 12-32VDC input

Part Nos:

CF-LND8024FD - cigarette plug

CF-LND8024BW - bare wire

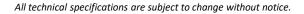


Mil Spec Car Charger

Part No:

 PCPE-LND3676 - 120W, 22-32 VDC











PRODUCTIVITY SOLUTIONS

Replacement TOUGHBOOK 33 Digitiser Pen

IP55 rated.

Part No: CF-VNP332U



Stylus Tether

Part No: PCPE-INFUVA2



USB External Disc Drive

Part No:

• PCPE-FCDVR05 - CD/DVD



SECURITY & PROTECTION SOLUTIONS

Kensington Lock

Part No: PCPE-KENLOK2

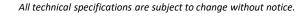


LCD Screen Cleaning Cloth

Part No: CF-VNC002UU

MOQ: 10 pcs









PROFESSIONAL SERVICES

Custom BIOS Services

Part No: PCPE-PSBIOSG

Autopilot Enrolment

Part No: **PCPE-PSAUTOP**

SIM Installation

Part No: **PCPE-PSSIMIN**

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting.

PCPE-PSATAGB Part No:

Custom Imaging

Part Nos:

PCPE-PS20GIM - Image deployment per device (MOQ

Custom Image Creation - Price on request.

Customer Branding

Logo badge on device casing or bezel.

Part No: PCPE-PSLOGOB

Asset Tagging

Standard, using CPE label set.

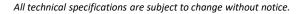
PCPE-PSATAG1 Part No:

Solution Packaging

Up to 10 items packaged together in a box.

Does not include custom designed case.

Part No: PCPE-PSSPACK









PROTECT FULL MAINTENANCE SERVICES



ProTect PLUS

Every TOUGHBOOK is supported by our standard three year ProTect service, but ProTect PLUS is a value-packed upgrade, offering you extra peace of mind through the additional of the following services:

- Battery Confidence: proactive battery replacement (3 years only)
- Monthly service reporting on full estate of devices
- One working day of on-demand consultancy every year
- Full access to the TOUGHBOOK ServiceCloud Advanced Knowledge Base
- Remote technical support
- Full inspection report for returned devices
- Small, cosmetic repairs and reinstatement of IP integrity

| SKU | Description |
|-------------|--|
| PCPE-PROTP3 | TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence) |
| PCPE-PROTP4 | TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence) |
| PCPE-PROTP5 | TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence) |



ProTect PLUS Premium

For the ultimate protection, tailor your service plan by adding on any of the ProTect PLUS Premium modules below:

- Infinity Maintenance Service Infinity pricing all ProTect PLUS services. Other Premium modules below are priced on top of Infinity.
- Remote Device Monitoring
- Self-Maintenance: Training & Spare Parts Access
- Return without SSD
- Global Service
- Device Management
- Software Maintenance
- Rapid Replacement
- Alternative Packaging

| SKU | Description | |
|-------------|--|--|
| PCPE-INFAB3 | TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence) | |
| PCPE-INFAB4 | TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence) | |
| PCPE-INFAB5 | TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence) | |









ENTERPRISE MOBILITY INTELLIGENCE



TOUGHBOOK Smart Essentials Suite

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise. The full suite includes access to the core dashboard as well as the Smart Battery Monitor dashboard, and APIs.



| SKU | Description |
|--------------|--|
| CF-LESPSESS1 | Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs) |
| CF-LESPSESS3 | Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs) |
| CF-LESPSESS5 | Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs) |

Smart Battery Monitor

Smart Battery Monitor gives users real time insight into battery usage and health in detail cross an estate of devices. It focuses on battery serial numbers and allows the user to track, identify and replace batteries before they impact productivity. Alerts can also be set up.



| SKU | Description |
|--------------|--|
| CF-LESPBAEE1 | 1 Year Smart Battery Monitor (Elemez Battery Essentials) |
| CF-LESPBAEE3 | 3 Year Smart Battery Monitor (Elemez Battery Essentials) |
| CF-LESPBAEE5 | 5 Year Smart Battery Monitor (Elemez Battery Essentials) |







SOFTWARE SOLUTION PARTNERS



Cyber Resilience

Absolute is the industry benchmark in endpoint resilience. It ensures customers' digital operations and mobile workforces stay efficient, productive, and safe using innovative <u>Secure Endpoint</u> and <u>Secure Access</u> products—leveraging the advantage of pioneering Absolute Persistence® technology embedded in the firmware of more than 600,000,000 devices. Once activated, Absolute Persistence is fiercely and uniquely resilient, surviving attempts to disable it, even if the device is re-imaged, the hard drive is replaced, or the firmware is updated. **No other technology can do this.**

Contact your sales rep for part numbers.

Website: https://www.absolute.com/partners/device-compatibility/#panasonic



Enterprise Mobility Management

Part of the <u>SOTI ONE Platform</u>, SOTI MobiControl is the Enterprise Mobility Management (EMM) solution designed for any device, any form factor, and any operating system (OS). Deploy apps to smartphones. Enroll and provision new tablets in the field. Track the location of rugged devices. Identify and neutralize security risks to the IoT endpoints. Protect critical data stored on mobile devices. Minimize device downtime so field workers stay productive.

Contact your sales rep for part numbers.

Website: https://www.soti.net/products/soti-mobicontrol/



Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps. Sygic technology is accessible through a complete set of SDKs for web and mobile development. During Sygic's 18-year experience, we developed countless mapping and navigation solutions for 3000+ integration partners and customers in various industries.

Contact your sales rep for part numbers.

Website: https://www.sygic.com/enterprise/professional-gps-navigation-sdk







ACCESSORY SUMMARY 1

| Solution Type | Part Number | Description |
|----------------------|-------------------------------|--|
| Solution Type | CF-VZSU1AW | Standard 3 Cell Battery |
| | CF-VZSU1BW | Extended 6 Cell Battery |
| | CF-VCB331E/G/T/D | 4-Bay Battery Charger |
| | CF-AA5713A2E/G/T/D | AC Power Supply |
| Power | CF-LND1224A | Car Charger (120W, 12-32 VDC) |
| Management | CF-LND80S-FD/BW | Car Charger (90W, 12-16 VDC) |
| ivialiagement | CF-LND8024FD/BW | Car Charger (90W, 12-32 VDC) |
| | PCPE-LNDFH11 | Car Charger (70-110V) For forklift |
| | PCPE-LNDFH32 | Car Charger (12-32V) For forklift |
| | PCPE-LNDFH60 | Car Charger (20-60VDC) For forklift |
| | PCPE-LND3676 | Mil Spec Car Charger (120W, 22-32 VDC) |
| | CF-VEB331U | TOUGHBOOK 33 Desktop Port Replicator |
| | CF-VEB332W | TOUGHBOOK 33 Tablet Cradle |
| | PCPE-GJ33V 06/07/08/13/14 | Gamber Johnson TOUGHBOOK 33 Laptop Vehicle Dock |
| Docking Solutions | PCPE-GJ33V 01/02/03/04//06 | Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock |
| | PCPE-GJ33V 11/12 | Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock |
| | PCPE-HAV33 16/17 | Havis TOUGHBOOK 33 Laptop Vehicle Dock |
| | PCPE-HAV33 05/06/07/10 | Havis TOUGHBOOK 33 Tablet Vehicle Dock |
| Chuluana | CF-VNP332U | Panasonic IP55 Digitiser Pen |
| Styluses | CF-VNT002U | Stylus Tether |
| | CF-VEK331NEP | TOUGHBOOK 33 Standard Keyboard (UK) |
| Keyboards | PCPE-KEYB | Mini USB Keyboard |
| Reyboards | PCPE-ACDSUK1/FR1 | Mini Rugged Bluetooth Keyboard |
| | PCPE-ACCABK1/2/3/4 | Mini Antibacterial USB Keyboard |
| | PCPE-SYSSSB1 | Breakable Shoulder Strap |
| | CF-VNS331U | Shoulder Strap for TOUGHBOOK 33 Tablet |
| Carrying | PCPE-INFUVA1 | User Harness |
| Solutions | PCPE-INFSS03 | Deluxe Shoulder Strap |
| | PCPE-INFGNDS | Generic Dura Strap |
| | PCPE-INFBPK1 | General Backpack |
| | PCPE-CRD90E1 | Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials |
| | PCPE-CRD90E3 | Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials |
| Connectivity | PCPE-CRD90E5 | Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials |
| connectivity | PCPE-CRD90A1 | Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced |
| | PCPE-CRD90A3 | Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced |
| | PCPE-CRD90A5 | Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced |







ACCESSORY SUMMARY 2

| Solution Type | Part Number | Description |
|-----------------------------------|--------------|--|
| Protection & Security | CF-VNC002U | Cleaning Cloth for LCD |
| | PCPE-KENLOK2 | Kensington Lock |
| Optical Drive | PCPE-FCDVR05 | Slimline External CD/DVD Writer |
| | PCPE-PSBIOSG | Custom BIOS Service – Gold |
| | PCPE-PS20GIM | Image deployment per device (MOQ 30) |
| | PCPE-PSSIMIN | SIM Installation |
| Professional | PCPE-PSATAG1 | Asset Tagging |
| Services | PCPE-PSATAGB | Information Management Bundle |
| Services | PCPE-PSAUTOP | Autopilot Enrolment |
| | PCPE-PSLOGOB | Custom logo badge |
| | PCPE-PSSPACK | Solution Packaging |
| | PCPE-PSBTM01 | Bespoke Training Material |
| | CF-LESPSESS1 | Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs) |
| | CF-LESPSESS3 | Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs) |
| Smart Services | CF-LESPSESS5 | Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs) |
| | CF-LESPBAEE1 | 1 Year Smart Battery Monitor (Elemez Battery Essentials) |
| | CF-LESPBAEE3 | 3 Year Smart Battery Monitor (Elemez Battery Essentials) |
| | CF-LESPBAEE5 | 5 Year Smart Battery Monitor (Elemez Battery Essentials) |
| | PCPE-PROTP3 | TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence) |
| l :fa avala | PCPE-PROTP4 | TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence) |
| Lifecycle support solutions | PCPE-PROTP5 | TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence) |
| | PCPE-INFAB3 | TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence) |
| | PCPE-INFAB4 | TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence) |
| | PCPE-INFAB5 | TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence) |

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