TOUGHBOOK 40 mk1 Solution Guide May 2024









TOUGHBOOK 40

14" FULLY RUGGED WINDOWS 11 PRO NOTEBOOK WITH FULL-HD TOUCH DISPLAY

TOUGHBOOK 40 with Windows 11 Pro, magnesium chassis, flexible configurations and expansion areas is the most versatile 14" fully rugged Toughbook ever built, but doesn't compromise on durability, with improved strength and IP66 resistant design.

In terms of flexibility, the TOUGHBOOK 40 is equally outstanding. It offers a huge array of flexible configuration options, making it easier for customers to have exactly the device they want.

- Intel[®] Core[™] i5-1145G7 vPro[™] Processor
- Windows 11 Pro
- 14" Full-HD Touch Active Matrix LCD, 1.200cd/m² brightness
- 16GB DDR4 RAM and 512GB Quick Release NVME OPAL SSD
- 2x USB 3.2, 1x Thunderbolt 4, 1x HDMI, 1x LAN and micro SDCX
- Left, Right, Rear and Palm Rest Expansion Area
- Long battery life of up to 18 hours (MobileMark 2014)
- 4G or 5G with eSIM optional
- Dedicated GNSS optional
- -29 °C to +63 °C operating temperature

- Fully Rugged magnesium casing with carry handle
- IP66 Ingress Protection*
- Withstands drops from a height of 180cm*
- Shock and vibration protected for vehicle docking

*Tested by an independent third-party lab following MIL-STD810H



TOUGHBOOK

TOUGHBOOK 40 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers





LEFT EXPANSION AREA OPTIONS

2nd SSD Packs (SATA):





Other Options:



DVD Multi Drive
Part No: FZ-VDM401U



Blu-ray Disc Drive Part No: FZ-VBD401U



Smart Card Reader Part No: FZ-VSC402U





RIGHT EXPANSION AREA OPTIONS



Smart Card Reader Part No: FZ-VSC401U



Battery Pack

Common for standard battery.

Part No: FZ-VZSU1XU

RAM MODULES

| Option | SKU |
|--------|------------|
| 8GB | FZ-BAZ2108 |
| 16GB | FZ-BAZ2116 |
| 32GB | FZ-BAZ2132 |









REAR EXPANSION AREA OPTIONS



VGA + True Serial + 2nd GBit LAN

Part No: FZ-VCN401U



True Serial + USB 3.1 Type A + 2nd HDMI 2.0

Part No: FZ-VCN402U



x2 USB 3.1 Type A + 2nd HDMI 2.0

Part No: FZ-VCN403U



x2 True Serial + 2nd GBit LAN

Part No: FZ-VCN405U

PALM REST EXPANSION AREA OPTIONS



Contactless Smart Card Reader (HF-RFID)

Part No: FZ-VNF401BU



Fingerprint Reader (Windows Hello, Multi User Authentication)

Part No: FZ-VFP402BW





Fingerprint Reader (Windows Hello)

Part No: FZ-VFP401BU

To be Secured Core PC compliant this item only can be installed by IT department



CARRYING SOLUTIONS

TOUGHBOOK 40 Shoulder Strap

Contains D-Rings Part No: FZ-VNS401U



Breakable Shoulder Strap

Does not contain D-rings. Alternative strap to be used with existing d-rings or cases with d-rings.

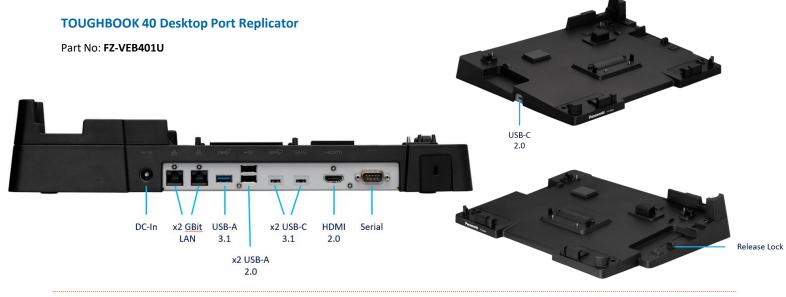
Part No:PCPE-SYSSSB1





TOUGHBOOK

DOCKING SOLUTIONS



TOUGHBOOK 40 Vehicle Dock (Gamber-Johnson)

Lite Port Replication:

- x2 LAN,x2 USB 2.0 type A, x1 USB 2.0 Type c, x1 USB 3.2 Type A, x2 USB 3. type c, x1 Serial (Full Port Replication + x1 HDMI)
- Optional quad antenna pass-thru
- 15V DC-in

Size: 372 x 312 x 71 mm Weight: 2.04 kg

Part No:

| TB-GJ-VD40FPNR | Full Port Replication (no antenna pass-thru) |
|----------------|---|
| TB-GJ-VD40FPQR | Full Port Replication (with quad antenna pass-thru) |
| TB-GJ-VD40LPNR | Lite Port Replication (no antenna pass-thru) |
| TB-GJ-VD40LPQR | Lite Port Replication (with quad antenna pass-thru) |
| TB-GJ-VC40NR | without Electronics |

TOUGHBOOK 40 Vehicle Dock (Havis)

Standard port replication:

- x2 LAN,x2 USB 2.0 type A, x1 USB 2.0 Type c, x1 USB 3.0 Type A, x1 USB 3.0 type c, x1 Serial (Advanced port replication + x1 HDMI)
- Optional quad antenna pass-thru
- 16V DC-in

 Size:
 336 x 313 x 67 mm

 Weight:
 2.5 kg

Part No:

| PCPE-HAV4001 | without Electronics |
|--------------|---|
| PCPE-HAV4002 | Standard Port Replication (no antenna pass-thru) |
| PCPE-HAV4003 | Standard Port Replication (with quad antenna pass-thru) |
| PCPE-HAV4004 | Advanced Port Replication (no antenna pass-thru) |
| PCPE-HAV4005 | Advanced Port Replication (with quad antenna pass-thru) |









TOUGHBOOK

POWER MANAGEMENT SOLUTIONS

Main Battery

(6Cell, 68 Wh) Part No: **FZ-VZSU1XU**



4-bay Battery Charger Part No: **FZ-VCB551W** Does not contain AC adaptor



AC Adaptor

Part No:CF-AA5713A2*

*E: UK; G: EU; T: Italy; D: Switzerland



Auto Adaptor (120W) Part No: CF-LND1224A



PRODUCTIVITY SOLUTIONS

TOUGHBOOK 40 Stylus

Part No: FZ-VNP401U



TOUGHBOOK 40 Tether Part No: FZ-VNT005U



Toughmate Stylus Tether Part No: PCPE-INFUVA2



USB Optical Mouse Part No: PCPE-LOGM901





TOUGHBOOK

SECURITY & PROTECTION SOLUTIONS

LCD Screen Cleaning Cloth
Part No: CF-VNC002U

Protective 14" LCD Film

Replacement for protective film pre-installed on TOUGHBOOK 40

Part No: FZ-VPF39U



Kensington Lock

MOQ: 10 pcs

Part No: PCPE-KENLOK2



OTHER PERIPHERALS

Slimline External CD/DVD Writer

Part No: PCPE-FCDVR05





CONNECTIVITY

Cradlepoint IBR 900 Router

Compact, ruggedized Gigabit-Class LTE router for advanced invehicle and IoT connectivity.

Dimensions: 118mm x 113.5mm x 30.5mm / 4.6" x 4.5" x 1.2"

Weight: 400g / 0.88 lb

Part Nos:

- **PCPE-CRD90E1** Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials Plan
- PCPE-CRD90E5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials Plan
- PCPE-CRD90A1 Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A3 Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced Plan
- PCPE-CRD90A5 Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced Plan







PROFESSIONAL SERVICES

Custom BIOS Services

Part No: PCPE-PSBIOSG

Autopilot Enrolment

Part No: PCPE-PSAUTOP

Custom Imaging

Part Nos:

- PCPE-PS20GIM Image deployment per device (MOQ 30)
- Custom Image Creation Price on request.

Customer Branding

Logo badge on device casing or bezel. Part No: **PCPE-PSLOGOB**

SIM Installation

Part No: PCPE-PSSIMIN

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting. Part No: **PCPE-PSATAGB**

Solution Packaging

Up to 10 items packaged together in a box. Does not include custom designed case. Part No: **PCPE-PSSPACK**

Standard, using CPE label set.

Asset Tagging

Part No: PCPE-PSATAG1

Custom Logistics

Part No: **PCPE-PSCDL01** Price on Request.





PROTECT FULL MAINTENANCE SERVICES



ProTect PLUS

Every TOUGHBOOK is supported by our standard three year ProTect service, but ProTect PLUS is a value-packed upgrade, offering you extra peace of mind through the additional of the following services:

- Battery Confidence: proactive battery replacement (3 years only)
- Monthly service reporting on full estate of devices
- One working day of on-demand consultancy every year
- Full access to the TOUGHBOOK ServiceCloud Advanced Knowledge Base
- Remote technical support
- Full inspection report for returned devices
- Small, cosmetic repairs and reinstatement of IP integrity

| SKU | Description |
|-------------|--|
| PCPE-PROTP3 | TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence) |
| PCPE-PROTP4 | TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence) |
| PCPE-PROTP5 | TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence) |



ProTect PLUS Premium

For the ultimate protection, tailor your service plan by adding on any of the ProTect PLUS Premium modules below:

- Infinity Maintenance Service Infinity pricing all ProTect PLUS services. Other Premium modules below are priced on top of Infinity.
- Remote Device Monitoring
- Self-Maintenance: Training & Spare Parts Access
- Return without SSD
- Global Service
- Device Management
- Software Maintenance
- Rapid Replacement
- Alternative Packaging

| SKU | Description |
|-------------|--|
| PCPE-INFAB3 | TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence) |
| PCPE-INFAB4 | TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence) |
| PCPE-INFAB5 | TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence) |





TOUGHBOOK

ENTERPRISE MOBILITY INTELLIGENCE



TOUGHBOOK Smart Essentials Suite

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise. The full suite includes access to the core dashboard as well as the Smart Battery Monitor dashboard, and APIs.

| A C C C C C C C C C C C C C C C C C C C | de 14 44 17 |
|---|---|
| A A | |
| Device Names, The Application (205) | |
| | A files III Special |
| Mode i Sona Normer i Austing i Unique Latiseen i Lattiplaced i AppVesier i AppVesier i AppVesier i | |
| | App Arg. Hourly Collectings |
| 72/0 602460/71 A-92 U./Mashana Yong Today 121 27/84 | 2.42.M |
| 70.9 GBK/2017-0 A-1-1 E-C/2019houry Truty Taday 21/2 27/96 | 1.25 M |
| 10.51.8 00550058 A-58 0.0.40 may 144g 115 1598 | 0.948 |
| TCH INVESTIGATION GAVY UNITARY TIME THEY THEY THEY AND | 2.16.67 |
| 75-8 (000-0024) A-95 U.C.Sanhare Tony Secretary 112 25/6. | 2.24 M |
| 1076 1980-0-1029 0.00 BK-641 Truy Braylapi - 816 - 2426 | 1.00 10 |

| SKU | Description |
|--------------|--|
| CF-LESPSESS1 | Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs) |
| CF-LESPSESS3 | Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs) |
| CF-LESPSESS5 | Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs) |

Smart Battery Monitor

Smart Battery Monitor gives users real time insight into battery usage and health in detail cross an estate of devices. It focuses on battery serial numbers and allows the user to track, identify and replace batteries before they impact productivity. Alerts can also be set up.

| | | | | Battery Warranty | | | | |
|---|--|---|---|--|---|--|---|-------|
| O topiece O | ny Estate Nerry 01 Sood 4 | land | 20% | Average Hourly Discha | - A - A - A - A - A - A - A - A - A - A | l Serial Number Average Disch Battery Part N Battery Ferial Manufacture D Battery Health | wge 9.67% W 05425481 Net 00612 Date: | |
| | | | | 6 11 12 15 17 18 | 31 22 25 27 39 01 | | | |
| 4 Ten O Forplace O Vo Mercefacturer | a Bataries anny 🔹 Good Model | Serial Number | 64 66 67 6 IMEI | LAST 30 DAVS | Average Discharge | Battery PN | Bettery SN | State |
| O Suplace O We | erring 💿 Good | | | LAST 30 DAYS | | | Bettery SN 00512 | State |
| Q Replace Q We Manufacturer | ereng 🔹 Good Model | Seriel Number | IMEI | LAST 30 DAVS | Average Discharge | Battery PN | | |
| O furplace O We Menufacturer Panasonic Corporation | Madel | Serial Number | IME1 253510000102696 | LAST 30 DAYS MAC Address 70,74,91 0F-80 73 | Asserage Dischargs 9,07% | Bettery PN CF42SUB1 | 00612 | ۰ |
| Replace No Manufacturer Panasonic Corporation Panasonic Corporation | Medial Cr-AXILOCXIII FZ-MICCOCCIII | Serial Number 40(0016660 4070406557 | IME 253510250102895 253510250575552 | MAC Address MAC Address CC744510F48071 EB2AEA7F42E8A | Asserage Discharge 9,67% | Bettery PN CF-425081 F2-425084 | 00512 | 0 |

| SKU | Description |
|--------------|--|
| CF-LESPBAEE1 | 1 Year Smart Battery Monitor (Elemez Battery Essentials) |
| CF-LESPBAEE3 | 3 Year Smart Battery Monitor (Elemez Battery Essentials) |
| CF-LESPBAEE5 | 5 Year Smart Battery Monitor (Elemez Battery Essentials) |





SOFTWARE SOLUTION PARTNERS

Cyber Resilience

Absolute is the industry benchmark in endpoint resilience. It ensures customers' digital operations and mobile workforces stay efficient, productive, and safe using innovative <u>Secure Endpoint</u> and <u>Secure Access</u> products—leveraging the advantage of pioneering Absolute Persistence[®] technology embedded in the firmware of more than 600,000,000 devices. Once activated, Absolute Persistence is fiercely and uniquely resilient, surviving attempts to disable it, even if the device is re-imaged, the hard drive is replaced, or the firmware is updated. **No other technology can do this.**

Contact your sales rep for part numbers.

Website: https://www.absolute.com/partners/device-compatibility/#panasonic



Enterprise Mobility Management

Part of the <u>SOTI ONE Platform</u>, SOTI MobiControl is the Enterprise Mobility Management (EMM) solution designed for any device, any form factor, and any operating system (OS). Deploy apps to smartphones. Enroll and provision new tablets in the field. Track the location of rugged devices. Identify and neutralize security risks to the IoT endpoints. Protect critical data stored on mobile devices. Minimize device downtime so field workers stay productive.

Contact your sales rep for part numbers.

Website: https://www.soti.net/products/soti-mobicontrol/



Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps. Sygic technology is accessible through a complete set of SDKs for web and mobile development. During Sygic's 18-year experience, we developed countless mapping and navigation solutions for 3000+ integration partners and customers in various industries.

Contact your sales rep for part numbers.

Website: https://www.sygic.com/enterprise/professional-gps-navigation-sdk



TOUGHBOOK

ACCESSORY SUMMARY

| Solution Type | Part Number | Description | |
|--------------------------|--------------------|--|--|
| | FZ-V2S400T1U | OPAL 512 GB 2 nd SSD (SATA) | |
| Loft Exponsion | FZ-V2S401T1U | OPAL 1TB 2 nd SSD (SATA) | |
| Left Expansion | FZ-VDM401U | DVD Multi Drive | |
| Area | FZ-VBD401U | Blu-ray Disc Drive | |
| | FZ-VSC402U | Smart Card Reader | |
| Right Expansion | FZ-VSC401U | Smart Card Reader | |
| Area | FZ-VZSU1XU | Battery Pack | |
| | FZ-VCN401U | VGA x1, Serial x1, 2 nd Gigabit LAN x1 | |
| Rear Expansion | FZ-VCN402U | Serial x1, USB 3.1 Type A x1, 2 nd HDMI 2.0 x1 | |
| Area | FZ-VCN403U | USB 3.1 Type A x1, 2 nd HDMI 2.0 x1 | |
| | FZ-VCN405U | Serial x2, 2 nd Gigabit LAN x1 | |
| Delve Deet | FZ-VNF401BU | Contactless Smart Card Reader (HF-RFID) | |
| Palm Rest | FZ-VFP401BU | Fingerprint Reader (Windows Hello) | |
| Expansion | FZ-VFP402BW | Fingerprint Reader (Windows Hello, Multi User Authentication) | |
| | FZ-BAZ2108 | 8GB RAM | |
| RAM Modules | FZ-BAZ2116 | 16 GB RAM | |
| | FZ-BAZ2132 | 32GB RAM | |
| | FZ-VEB401U | TOUGHBOOK 40 Desktop Port Replicator | |
| | TB-GJ-VD40* FPNR / | TOUGHEOOK 40 Vehicle Deck (Camber Johnson) | |
| | FPQR / LPNR / LPQR | TOUGHBOOK 40 Vehicle Dock (Gamber-Johnson) | |
| Docking Solutions | TB-GJ-VC40NR | TOUGHBOOK 40 Vehicle Dock (Gamber-Johnson), no Electronics | |
| | PCPE-HAV40* | TOUGHBOOK 40 Vehicle Dock (Havis) | |
| | 02/03/04/05 | | |
| | PCPE-HAV4001 | TOUGHBOOK 40 Vehicle Dock (Havis), no Electronicx | |
| Carry Solutions | PCPE-SYSSSB1 | Breakable Shoulder Strap without D-Rings | |
| carry solutions | FZ-VNS401U | Shoulder Strap with D-Rings | |
| | FZ-VZSU1XU | Battery Pack | |
| Power | FZ-VCB551W | 4-bay Battery Charger | |
| Management | CF-AA5713A2* | AC Adaptor (*E: UK; G: Continental; T: Italian ; D: Swiss | |
| | CF-LND1224A | Auto Adaptor (120W) | |
| | FZ-VNP401U | TOUGHBOOK 40 Touch Screen Stylus Pen | |
| Productivity | FZ-VNT005U | Stylus Tether | |
| | PCPE-INFUVA2 | Toughmate Stylus tether | |
| | PCPE-LOGM901 | USB Optical Mouse | |
| | PCPE-CRD90E1 | Cradlepoint IBR900 router with 1-year NetCloud Mobile Essentials | |
| | PCPE-CRD90E3 | Cradlepoint IBR900 router with 3-year NetCloud Mobile Essentials | |
| Connectivity | PCPE-CRD90E5 | Cradlepoint IBR900 router with 5-year NetCloud Mobile Essentials | |
| | PCPE-CRD90A1 | Cradlepoint IBR900 router with 1-year NetCloud Mobile Advanced | |
| | PCPE-CRD90A3 | Cradlepoint IBR900 router with 3-year NetCloud Mobile Advanced | |
| | PCPE-CRD90A5 | Cradlepoint IBR900 router with 5-year NetCloud Mobile Advanced | |



TOUGHBOOK

ACCESSORY SUMMARY

| Solution Type | Part Number | Description | | |
|----------------------|--------------|--|--|--|
| Security, | PCPE-KENLOK2 | Kensington Lock | | |
| Protection & | CF-VPF39U | Protective Film for 14" LCD | | |
| Cleaning | CF-VNC002U | LCD Cleaning Cloth (MOQ: 10pcs) | | |
| Optical Drive | PCPE-FCDVR05 | USB External CD-DVD Drive | | |
| | PCPE-PSBIOSG | Custom BIOS Service – Gold | | |
| | PCPE-PS20GIM | Image deployment per device (MOQ 30) | | |
| | PCPE-PSSIMIN | SIM Installation | | |
| | PCPE-PSATAG1 | Asset Tagging | | |
| Professional | PCPE-PSATAGB | Information Management Bundle | | |
| Services | PCPE-PSAUTOP | Autopilot Enrolment | | |
| | PCPE-PSLOGOB | Custom logo badge | | |
| | PCPE-PSSPACK | Solution Packaging | | |
| | PCPE-PSCDL01 | Customised Deployment / Logistics | | |
| | PCPE-PSBTM01 | Bespoke Training Material | | |
| | CF-LESPSESS1 | Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs) | | |
| | CF-LESPSESS3 | Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs) | | |
| Smart Services | CF-LESPSESS5 | Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs) | | |
| | CF-LESPBAEE1 | 1 Year Smart Battery Monitor (Elemez Battery Essentials) | | |
| | CF-LESPBAEE3 | 3 Year Smart Battery Monitor (Elemez Battery Essentials) | | |
| | CF-LESPBAEE5 | 5 Year Smart Battery Monitor (Elemez Battery Essentials) | | |
| | PCPE-PROTP3 | TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence) | | |
| | PCPE-PROTP4 | TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence) | | |
| Lifecycle support | PCPE-PROTP5 | TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence) | | |
| solutions | PCPE-INFAB3 | TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence) | | |
| | PCPE-INFAB4 | TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence) | | |
| | PCPE-INFAB5 | TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence) | | |

Panasonic and TOUGHBOOK are brand names and registered trademarks of Panasonic Corporation. Intel, the Intel logo, Intel Core, Intel vPro, Core Inside and vPro Inside are trademarks of Intel Corporation in the U.S. and other countries. Microsoft[®] and Windows[®] are registered trademarks of Microsoft[®] Corporation of the United States and/or other countries. All other brand names shown are the registered trademarks of the relevant companies. All rights reserved.

Mobile Solutions Business Division – Europe (MSBDEU), Panasonic Connect Europe GmbH, Hagenauer Straße 43, D-65203 Wiesbaden (Germany).