Panasonic CONNECT

CONDITIONS OF EXTENDED WARRANTY FOR BROADCAST

Thank you for purchasing this Extended Warranty for your Panasonic professional camera (the "Product").

1. The Guarantee exists in addition to the statutory and/or contractual dealer warranty and does not in any way restrict your rights as a buyer out of such warranty or under any applicable consumer protection law.

2. This Extended Warranty covers the products listed in the table below. The Panasonic standard guarantee period for the product, as defined in below table, is valid from the date of purchase of the product by its first end user. The Extended Warranty (additional 2 years) shall be applicable from the last day of the Standard Guarantee period. It is a condition of the Extended Warranty that the original sales receipts of both the Product and the Extended Warranty extension certificate, be presented showing the date of purchase. In order to be valid, the Extended Warranty must be activated by registering the Product on https://business.panasonic.co.uk/service/ within sixty (60) days of purchasing the Extended Warranty. This will be verified when a claim is made under the Extended Warranty.

ProductGuarantee period (valid from date of purchase from first end- user)period (valid from fast day of Standard Guarantee)AK-MSU1000GJ-4YRAK-UCU500ESJ-4YR AK-HC5000GSJ-4YRAK-UC3000GSJ-4YR AK-HR5000GSJ-4YR3 years+ 1 yearAK-HR5000GSJ-4YRAK-HRP1010GJ-4YR AK-HRP205GJ-4YRAK-HRP100GJ-4YR AK-HRP205GJ-4YR3 years+ 1 yearAK-HRP250GJ-4YRAK-HCV100GJ-4YR AK-HCV250ESJ-4YRAK-HCV2000GSJ-4YR AK-HCV250ESJ-4YR+ 1 yearAK-HC750GJ-4YRAK-HCV100GJ-4YR AK-HCV250GJ-4YRAK-HCV2000GSJ-4YR AG-UCK206J+ 1 yearAG-AC8EJAG-UCK206J AW-UE70 (WEJ/ KEJ)AG-UCK206J AK-UC3000GSJ+ 2 yearsAG-DVX200EJAK-HC5000GSJ AG-UX180EJAK-HRP100GJ AK-HC5000GSJ AG-UX180EJ+ 2 yearsAW-HR140EJAK-HRP1015GJ AW-HR140EJAK-HRP100GJ AK-HP1015GJ AW-HR140EJ3 years+ 2 yearsAW-HN40H (KEJ/ WEJ)AJ-CVF50GJ AW-HR38H (KEJ/ WEJ)AJ-CVF71G AW-HN130 (KEJ/WEJ)AW-HR140 AK-UC4000GSJ AK-UC4000GSJ AW-HR38H (KEJ/WEJ)AW-HR140 AW-HR130 (KEJ/WEJ) AW-HR130 (KEJ/WEJ) AW-HR130 (KEJ/WEJ)AW-HR145 AW-HR130 (KEJ/WEJ) AW-HR130 (KEJ/WEJ) AW-HR130 (KEJ/WEJ) AK-UC4000GSJ AG-CX30EJ AW-HE36H (KEJ/WEJ)AW-HR145 (KEJ/WEJ) AW-HR130 (KEJ/WEJ) AK-UC4000GSJ AK-UC4000GSJ AG-CX10ESAW-HE30 AW-HE30 (KEJ/WEJ) AW-HE30 (KEJ/WEJ) AK-HC250EJ AW-HE30 (KEJ/WEJ) AW-HE45 (KEJ/WEJ) AW-HE100 (KEJ/WEJ) AK-HC250ESJ AW-UE100 (KEJ/WEJ)AW-HE30 AW-HE30 (KEJ/WEJ) AW-HE45 (KEJ/WEJ) AW-UE30 (KEJ/WEJ) AW-HE45 (KEJ/WEJ) AW-UE30 (KEJ/WEJ)			Standard	Extended Guarantee
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AG-AC8EJ AG-UCK20GJ AW-UE70 (WEJ/ KEJ) AG-UMR20EJ AG-DVX200EJ AK-UC3000GSJ AG-AC30EJ AK-UC5000GSJ AG-UX180EJ AK-HC5000GSJ AG-UX180EJ AK-HC1000GJ AK-UB300GJ AK-HRP1005GJ AW-HR140EJ AK-HRP1015GJ AW-HN40H (KEJ/ WEJ) AK-HVF100GJ AW-HN38H (KEJ/ WEJ) AJ-CVF50GJ AW-HN38H (KEJ/ WEJ) AJ-CVF25GJ AW-HN38H (KEJ/ WEJ) AU-VCVF10G AW-HN38H (KEJ/ WEJ) AU-VCVF10G AW-VUCVF20GJ AK-UC0600ESJ AW-UE150 (KEJ/ WEJ) AV-UCV510G AW-VE4 (KG/ WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/ WEJ) AK-UC3300GSJ AV-UHS500EJ AK-UC3300GSJ AV-UHS500EJ AK-UC3300GSJ AV-UE300 (KEJ/ WEJ) AK-HC3300GSJ AK-HC0250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AW-UE70 (WEJ/ KEJ)AG-UMR20EJAG-DVX200EJAK-UC3000GSJAG-AC30EJAK-HC5000GSJAG-UX180EJAK-UC5000ESJAG-UX180EJAK-HRP1000GJAK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAW-HR140EJAK-HVF100GJAW-HN40H (KEJ/ WEJ)AK-HVF100GJAW-HN38H (KEJ/ WEJ)AJ-CVF50GJAW-HN38H (KEJ/ WEJ)AU-VCVF10GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF2GJAK-UC4000GSJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AV-UE4 (KG/ MG)AV-HE42 (KEJ/ WEJ)AK-HC2300GSJAW-UE100 (KEJ/ WEJ)AV-UE4 (KG/ MG)AW-HE42 (KEJ/ WEJ)AK-HC250ESJAW-UE100 (KEJ/ WEJ)AK-HC250ESJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HC250ESJAW-HE145 (KEJ/ WEJ)AK-UC250ESJAW-HE145 (KEJ/ WEJ)AK-UC250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AG-DVX200EJAK-UC3000GSJAG-AC30EJAK-HC5000GSJAG-UX180EJAK-UCU500ESJAG-UX90EJAK-HRP1000GJAK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAW-HR140EJAK-HVF100GJAW-HN40H (KEJ/ WEJ)AJ-CVF50GJAW-HN38H (KEJ/ WEJ)AJ-CVF50GJAW-HN38H (KEJ/ WEJ)AJ-CVF25GJAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-U020GJAW-UN70 (KEJ/ WEJ)AU-VCVF2GJAK-UC4000GSJAW-H0130 (KEJ/ WEJ)AU-VCVF10GAW-U24 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HC2300GSJAV-UL500EJAK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HC2300GSJAV-UHS500EJAW-HE145 (KEJ/ WEJ)AW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HC250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AG-AC30EJAK-HC5000GSJAG-UX180EJAK-UCU500ESJAG-UX90EJAK-HRP1000GJAK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAW-HR140EJAK-MSU1000GJAW-HN40H (KEJ/ WEJ)AK-HVF100GJAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAW-H838H (KEJ/ WEJ)AJ-CVF25GJAW-H038H (KEJ/ WEJ)AU-VCVF10GAW-U1550 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF2GJAW-HC1000GSJAG-CX30EJAK-HC1000ESJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HVF75GJAW-RP60GJAK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-HC3300GSJAV-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AG-UX180EJAK-UCU500ESJAG-UX90EJAK-HRP1000GJAK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAU-EVA1EJAK-MSU1000GJ3 yearsAW-HN40H (KEJ/ WEJ)AJ-CVF50GJAW-HN38H (KEJ/ WEJ)AJ-CVF50GJAW-H138H (KEJ/ WEJ)AJ-CVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAK-UC4000GSJAG-CX350EJAK-UCU600ESJAW-HE4 (KG/ WG)AV-HLC100AG-CX10ESAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-HVF76GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-HVF76GJAW-UE100 (KEJ/ WEJ)AK-HVF76GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AG-UX90EJAK-HRP1000GJAK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAU-EVA1EJAK-MSU1000GJAU-EVA1EJAK-MSU1000GJAW-HN40H (KEJ/ WEJ)AK-HVF100GJAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAW-HS38H (KEJ/ WEJ)AJ-CVF25GJAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UC4000GSJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-HP150GAK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-UE100 (KEJ/ WEJ)AK-UC3300GSJAV-UB100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AK-UB300GJAK-HRP1005GJAW-HR140EJAK-HRP1015GJAU-EVA1EJAK-MSU1000GJAW-HN40H (KEJ/ WEJ)AK-HVF100GJAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAW-H38H (KEJ/ WEJ)AJ-CVF25GJAW-H38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UC1000AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-RP60GJAK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AW-HR140EJAK-HRP1015GJ3 years+ 2 yearsAU-EVA1EJAK-MSU1000GJ3 years+ 2 yearsAW-HN40H (KEJ/ WEJ)AK-HVF100GJ3 years+ 2 yearsAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAAW-H838H (KEJ/ WEJ)AJ-CVF25GJAAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UC4000GSJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-RP60GJAK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AU-EVA1EJAK-MSU1000GJ3 years+ 2 yearsAW-HN40H (KEJ/ WEJ)AK-HVF100GJ3 years+ 2 yearsAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAAW-H38H (KEJ/ WEJ)AJ-CVF25GJAAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UCU600ESJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AW-HN40H (KEJ/ WEJ)AK-HVF100GJAW-UN70 (KEJ/ WEJ)AJ-CVF50GJAW-HE38H (KEJ/ WEJ)AJ-CVF25GJAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UC1000AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-HE42 (KEJ/ WEJ)AK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)			2 1/00/0	. 2
AW-UN70 (KEJ/ WEJ)AJ-CVF50GJAW-HE38H (KEJ/ WEJ)AJ-CVF25GJAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UCU600ESJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-RP60GJAK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)			5 years	+ 2 years
AW-HE38H (KEJ/ WEJ)AJ-CVF25GJAW-HN38H (KEJ/ WEJ)AU-VCVF1GAW-UE150 (KEJ/ WEJ)AU-VCVF10GAU-VCVF2GJAW-HN130 (KEJ/ WEJ)AU-VCVF20GJAK-UC4000GSJAG-CX350EJAK-UCU600ESJAW-UE4 (KG/ WG)AV-HLC100AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-RP60GJAK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AW-HN38H (KEJ/ WEJ) AU-VCVF1G AW-UE150 (KEJ/ WEJ) AU-VCVF10G AU-VCVF2GJ AW-HN130 (KEJ/ WEJ) AU-VCVF20GJ AK-UC4000GSJ AG-CX350EJ AK-UC4000ESJ AW-UE4 (KG/ WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/ WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC250ESJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AW-UE150 (KEJ/WEJ) AU-VCVF10G AU-VCVF2GJ AW-HN130 (KEJ/WEJ) AU-VCVF20GJ AK-UC4000GSJ AG-CX350EJ AK-UCU600ESJ AW-UE4 (KG/WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/WEJ) AW-UE80 (KEJ/WEJ)	. , ,			
AU-VCVF2GJ AW-HN130 (KEJ/WEJ) AU-VCVF20GJ AK-UC4000GSJ AG-CX350EJ AK-UCU600ESJ AW-UE4 (KG/WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/WEJ) AW-UE80 (KEJ/WEJ)				
AU-VCVF20GJ AK-UC4000GSJ AG-CX350EJ AK-UCU600ESJ AW-UE4 (KG/WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AK-HC3900GSJ AW-UE100 (KEJ/WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/WEJ) AW-UE80 (KEJ/WEJ)				
AG-CX350EJ AK-UCU600ESJ AW-UE4 (KG/ WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/ WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AW-UE4 (KG/ WG) AV-HLC100 AG-CX10ES AW-RP150G AK-HRP250GJ AW-HE42 (KEJ/ WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AG-CX10ESAW-RP150GAK-HRP250GJAW-HE42 (KEJ/ WEJ)AK-HVF75GJAW-RP60GJAK-UC3300GSJAV-UHS500EJAJ-CVF70GJAW-UE100 (KEJ/ WEJ)AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AK-HRP250GJ AW-HE42 (KEJ/ WEJ) AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AK-HVF75GJ AW-RP60GJ AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AK-UC3300GSJ AV-UHS500EJ AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AJ-CVF70GJ AW-UE100 (KEJ/ WEJ) AK-HC3900GSJ AK-HCU250ESJ AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)				
AK-HC3900GSJAK-HCU250ESJAW-HE145 (KEJ/ WEJ)AW-UE80 (KEJ/ WEJ)				
AW-HE145 (KEJ/ WEJ) AW-UE80 (KEJ/ WEJ)		,		
	AW-UE50 (KEJ/ WEJ)	AW-UE40 (KEJ/ WEJ)		



AW-UE20 (WE/ KE)	AW-HE20 (WE/ KE)		
AT-KC10C1G-3YR		2 years	+ 1 year
AW-HE40 (HWEJ/ HKEJ/ SWEJ/ SKEJ) AV-HS60 (U2E/ C2E/ C3G)	AW-HE130 (WEJ/ KEJ) AT-KC10C1G	2 years	+ 2 years
AW-HE40 (HWEJ-5YR/ HKEJ-5YR/ SWEJ-5YR/ SKEJ-5YR) AW-HE130 (WEJ-5YR/ KEJ-5YR) AV-HS60 (U2E-5YR/ C2E-5YR/ C3G-5YR)	AW-RP50 (E/ EJ) AW-RP120 (G/ GJ) AG-CVF15G AK-HRP200 (G/ GJ) AT-KC10C1G-5YR	2 years	+ 3 years

3. The Extended Warranty covers breakdowns due to initial manufacturing or design faults of the Product. During the Extended Warranty period, Panasonic will repair the Product free of charge or replace defective parts. At its option, Panasonic may replace the Product. Any exchanged product or parts replaced under this Extended Warranty become the property of Panasonic.

4. The purchaser's sole and exclusive remedy against Panasonic under this Extended Warranty is for the repair of the Product or any parts (or, at Panasonic's discretion, replacement of the Product or any defective part or parts thereof or a total or partial refund). No other remedy, including, without limitation, any claim for incidental or consequential damage or loss of whatsoever nature, shall be available to the purchaser.

5. Excluded from the Extended Warranty are:

- Accessories, such as but not limited to remote controls, filters and cables and any products or parts which have a limited natural life or are considered consumable, such as batteries. Exchangeable Lenses are covered by the original Manufacturer's warranty.
- (ii) Defects resulting from failure to use the Product in accordance with the operating instructions or the technical and/or safety standards of the country where the Product is used.
- (iii) Defects caused by accident, fire, neglect, misuse, wear and tear, improper use, improper installation, smoke contamination, laser burn, introduction of liquid or other foreign matter into the product or occurring during transportation to or from the purchaser.
- (iv) Defects caused by the use of non-Panasonic parts or accessories or caused by adjustment, repair, modification or dismantling by a person not so authorized by Panasonic.

6. In the unlikely event your Product fails, please first check the "Trouble-Shooting" section of the Operating Instructions. If after checking the Operating Instructions, you consider that the Product is defective, submit an online repair order on https://business.panasonic.co.uk/service, alternatively, please contact Panasonic's Central Service Team either by email on business.service@eu.panasonic.com or by phone, together with this Extended Warranty and proof of date of purchase. Local telephone contact numbers can be found on https://business.panasonic.eu/telephone-service@eu.panasonic.com or by phone, together with this Extended Warranty and proof of date of purchase. Local telephone contact numbers can be found on https://business.panasonic.eu/telephone-service@eu.panasonic.com or by phone, together with this Extended Warranty and proof of date of purchase. Local telephone contact numbers can be found on https://business.panasonic.eu/telephone-service.

7. This Extended Warranty is only valid in the territories of the

European Union, European Economic Area, Albania, Andorra, Bosnia and Herzegovina, Kosovo, Republic of North Macedonia, Monaco, Montenegro, San Marino, Serbia, Switzerland and the United Kingdom for products purchased and used solely within these countries, and which originally have been put on the market in any of these countries by a company within the Panasonic Group.

8. If the country of use is different to the country of purchase, service will be provided in accordance with the terms and conditions applicable in the country of use, except where the guarantee period in the country of purchase is longer than that in the country of use, in which case the guarantee period shall be that in the country of purchase.

9. This Extended Warranty can be cancelled within sixty (60) days of purchasing the Extended Warranty. Once a claim has been made under the Extended Warranty, it is no longer possible to cancel the Extended Warranty.



On cancellation, you will receive a full refund. If you decide to cancel, please send a written notice to the authorized dealer who sold you the Extended Warranty.

10. This Extended Warranty and any dispute or claim arising out of or in connection with it or its formation shall be governed by and construed in accordance with German Law. The courts of Hamburg, Germany shall have exclusive jurisdiction to settle any dispute or claims arising out of this Warranty or in connection with it or its formation.

11. In this Extended Warranty, "Panasonic" means the company identified below.

Panasonic Connect Europe GmbH Hagenauer Strasse 43, 65203 Wiesbaden Germany