

# TOUGHBOOK 33 mk3 Solution Guide

May 2024





# TOUGHBOOK 33 2-IN-1 DETACHABLE

# WINDOWS 11 PRO 12" FULLY RUGGED NOTEBOOK

TOUGHBOOK 33 2-in-1 Detachable, 12.0" fully rugged notebook with hot swappable twin batteries, detachable keyboard with optional backlit keys, and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the detachable keyboard design and 6 usage modes, the TOUGHBOOK 33 2-in-1 Detachable offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel<sup>®</sup> Core<sup>™</sup> i5-1245U vPro<sup>™</sup> processor
- Windows 11 Pro
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
- 12.0" QHD (2160 ×1440) anti-reflective high brightness outdoor display (up to 1200cd/m²)
- Capacitive 10 finger multi-touchscreen with glove and rain modes
- Digitiser pen embedded in the tablet part
- Detachable keyboard with various enterprise ports and backlit\* keys
- Fully rugged design with water and dust resistance

#### (IP65)\*\*

- User exchangeable and hot-swappable twin batteries
- Flexible configuration port\*\*\* and business expansion module\*\*\*
- Vehicle mount\* available for both notebook and tablet

#### \*Optional

- \*\*Tested at Panasonic factory and does not guarantee against damage or malfunction
- \*\*\*One option exclusively possible in configuration port / business expansion module







# **TOUGHBOOK 33 TABLET**

# WINDOWS 11 PRO 12" FULLY RUGGED TABLET

TOUGHBOOK 33 Tablet, the 12.0" fully rugged device with hot swappable twin batteries and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the optional detachable keyboard, the TOUGHBOOK 33 Tablet offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel® Core™ i5-1245U vPro™ processor
- Windows 11 Pro
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
- 12.0" QHD (2160 ×1440) anti-reflective high brightness outdoor display (up to 1200cd/m²)
- Capacitive 10 finger multi-touchscreen with glove and rain modes
- Digitiser pen embedded in the tablet
- Optional detachable keyboard with various enterprise ports and backlit\* keys
- Fully rugged design with water and dust resistance

- (IP65)\*\*
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- Vehicle mount\* available
- \*Optional
- \*\*Tested at Panasonic factory and does not guarantee against damage or malfunction
- \*\*\*One option exclusively possible in configuration port / business expansion module







# **TOUGHBOOK 33 ACCESSORY ECOSYSTEM**



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers







# **PRODUCTIVITY SOLUTIONS**

# Panasonic IP55 Digitiser

Part No: CF-VNP023U



#### **Stylus Tether**

Part No: CF-VNT002U



#### **Stylus Tether**

Part No: PCPE-INFUVA2



#### **USB External Disc Drive**

Part No:

• PCPE-FCDVR05 - CD/DVD



#### **TOUGHBOOK 33 Standard Keyboard**

AC adaptor not included – please use CF-AA5713A.

Part No: CF-VEK331NEP (UK)



Other languages available on request.

#### **Rugged USB Keyboard**

For in-vehicle use. IP64.

Part No: PCPE-MMRK01\*

\*E: UK; F: French; G: German



#### Mini USB Keyboard

With integrated touchpad.

Part No: PCPE-KEYB



#### Mini Rugged Bluetooth Keyboard

Part Nos: **PCPE-ACDS\*** 

\*UK1: UK; FR1: French; GR1:

German



#### Mini Antibacterial USB Keyboard

Part No: **PCPE-ACCABK\*** 

\*1: UK; 3: French; 4: German









# **CARRYING SOLUTIONS**

#### **Breakable Shoulder Strap**

For use with most cases. Attachment via D-rings.

Part No: PCPE-SYSSSB1



# Shoulder Strap for TOUGHBOOK 33 Tablet

Part No: CF-VNS331U



#### **User Harness**

Attaches to any Toughnook 33 that provides 4-drings

Part No: PCPE-INFUVA1



#### **Generic DuraStrap**

For use with most cases. Attachment via D-rings.

Size: 1651 x 25.4 x 6.35 mm /

65 x 1 x 0.25"

Weight: 136 g / 0.3 lb
Part No: **PCPE-INFGNDS** 



#### **Deluxe Shoulder Strap**

For use with most cases. Attachment via D-rings.

Size: 38 x 1442 mm / 1.5 x

56"

Weight: 140g / 0.3 lb

Part No: PCPE-INFSS02



# Mobility Bundle for TOUGHBOOK 33 Tablet

Size: Corner straps: 203.2 mm / 8", Handle: 254 mm (

10"

Weight: 200 g / 0.3lb

Part No: PCPE-INF33B1









# **SECURITY & PROTECTION SOLUTIONS**

#### **Kensington Lock**

Part No: PCPE-KENLOK2



#### **LCD Screen Cleaning Cloth**

Part No: CF-VNC002U

MOQ: 10 pcs



#### **Protective Film for LCD**

Replacement for protective film pre-installed on TOUGHBOOK

Part No: CF-VPF34U









# **DOCKING SOLUTIONS**

#### **Desktop Port Replicator**

AC adaptor not included. Use CF-AA5713A

Part No: CF-VEB331U





#### **TOUGHBOOK 33 Laptop Vehicle Dock (GJ)**

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

#### Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle



#### **TOUGHBOOK 33 Laptop Vehicle Dock (Havis)**

No power adaptor included. Keyed alike unless otherwise stated. Full port replication.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Weight: 2.44 kg / 5.38 lbs.

#### Part Nos:

- PCPE-HAV3316 Full port replication, No RF
- PCPE-HAV3317 Full port replication, with RF









# **DOCKING SOLUTIONS**



Rear

#### **Tablet Cradle**

AC adaptor not included.

Use CF-AA5713A

Part No: CF-VEB332W





#### **TOUGHBOOK 33 Laptop Vehicle Dock (GJ)**

No power adaptor included. Keyed alike unless otherwise stated.

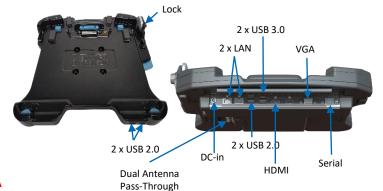
Left

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

#### Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle
- PCPE-GJ33V13 Full port replication, No RF, NO HDMI & VGA
- PCPE-GJ33V14 Full port replication, Dual RF, NO HDMI & VGA



#### **TOUGHBOOK 33 Laptop Vehicle Dock (Havis)**

No power adaptor included. Keyed alike unless otherwise stated. Full port replication.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Weight: 2.44 kg / 5.38 lbs.

#### Part Nos:

- PCPE-HAV3316 Full port replication, No RF
- PCPE-HAV3317 Full port replication, with RF









## **DOCKING SOLUTIONS**

#### **Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock**

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 317.5 x 336.5 x 114.3 mm / 12.5 x 13.25 x 4.5"

Max Weight: 1.88 kg / 4.15 lb

#### Part Nos:

PCPE-GJ33V01 - Non-electronic

PCPE-GJ33V02 – Full port replication, No RF

PCPE-GJ33V03 – Full port replication, Dual RF

PCPE-GJ33V04 – Lite port replication\*, No RF



#### **Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock**

No power adaptor included. Keyed alike unless otherwise stated.

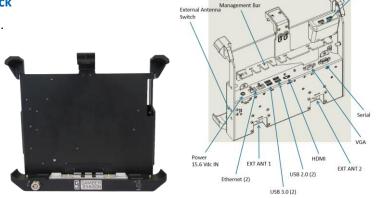
Dimensions: 314 x 274 x 76 mm / 12.3 x 10.8 x 3"

Max Weight: 2.7 kg / 6 lbs

#### Part Nos:

PCPE-GJ33V11 - Full port replication, no RF

PCPE-GJ33V12 - Full port replication, Dual RF



#### **Havis TOUGHBOOK 33 Tablet Vehicle Dock**

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Max Weight: 1.4 kg / 3.0 lb

#### Part Nos:

PCPE-HAV3305 – Lite port replication\*, no RF

• PCPE-HAV3306 – Lite port replication\*, with dual RF

• PCPE-HAV3309 - Full port replication, no RF

• PCPE-HAV3310 – Full port replication, with dual RF





<sup>\*</sup>No HDMI or VGA with "Lite" port replication

<sup>\*</sup>No HDMI or VGA with "Lite" port replication

<sup>\*</sup>No HDMI or VGA with "Lite" port replication





# POWER MANAGEMENT SOLUTIONS

#### **Standard 3 Cell Battery**

Part No: CF-VZSU1AW



#### **Extended 6 Cell Battery**

Part No: CF-VZSU1BW

**Please note:** Extended batteries are compatible only with main units configured for an extended battery.



#### **4-bay Battery Charger**

Compatible with both standard and extended battery packs.

Does not contain AC Power supply.

Part No: CF-VCB331W



#### **AC Power Supply**

For use with device and desk dock.

Part No: **CF-AA5713A2\*** 

\*E: UK; G: EU; T: Italy; D:

Switzerland



#### **Charger For Forklifts**

Part Nos:

PCPE-LNDFH11: 70-110V
 PCPE-LNDFH32: 12-32V
 PCPE-LNDFH60: 20-60VDC



#### **Car Charger**

120 W, 12-32Vdc input

Part No: CF-LND1224A



#### **Car Charger**

90W, 12-16VDC input

Part Nos:

- CF-LND80S-FD cigarette plug
- CF-LND80SBW Bare wire



#### **Car Charger**

90 W, 12-32VDC input

Part Nos:

- CF-LND8024FD cigarette plug
- CF-LND8024BW bare wire

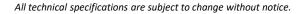


#### Mil Spec Car Charger

Part No:

 PCPE-LND3676 - 120W, 22-32 VDC









## **PROFESSIONAL SERVICES**

**Custom BIOS Services** 

Part No: PCPE-PSBIOSG

**Autopilot Enrolment** 

Part No: **PCPE-PSAUTOP** 

**SIM Installation** 

Part No: **PCPE-PSSIMIN** 

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting.

Part No: **PCPE-PSATAGB** 

**Solution Packaging** 

Up to 10 items packaged together in a box.

Does not include custom designed case.

Part No: **PCPE-PSSPACK** 

**Custom Imaging** 

Part Nos:

PCPE-PS20GIM - Image deployment per device (MOQ 30)

Custom Image Creation - Price on request.

**Customer Branding** 

Logo badge on device casing or bezel.

Part No: **PCPE-PSLOGOB** 

**Asset Tagging** 

Standard, using CPE label set.

Part No: **PCPE-PSATAG1** 

**Custom Logistics** 

Part No: **PCPE-PSCDL01** 

Price on Request.







# PROTECT FULL MAINTENANCE SERVICES



#### **ProTect PLUS**

Every TOUGHBOOK is supported by our standard three year ProTect service, but ProTect PLUS is a value-packed upgrade, offering you extra peace of mind through the additional of the following services:

- Battery Confidence: proactive battery replacement (3 years only)
- Monthly service reporting on full estate of devices
- One working day of on-demand consultancy every year
- Full access to the TOUGHBOOK ServiceCloud Advanced Knowledge Base
- Remote technical support
- Full inspection report for returned devices
- Small, cosmetic repairs and reinstatement of IP integrity

SKU	Description
PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)



#### **ProTect PLUS Premium**

For the ultimate protection, tailor your service plan by adding on any of the ProTect PLUS Premium modules below:

- Infinity Maintenance Service Infinity pricing all ProTect PLUS services. Other Premium modules below are priced on top of Infinity.
- Remote Device Monitoring
- Self-Maintenance: Training & Spare Parts Access
- Return without SSD
- Global Service
- Device Management
- Software Maintenance
- Rapid Replacement
- Alternative Packaging

SKU	Description	
PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)	
PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)	
PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)	









## **ENTERPRISE MOBILITY INTELLIGENCE**



#### **TOUGHBOOK Smart Essentials Suite**

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise. The full suite includes access to the core dashboard as well as the Smart Battery Monitor dashboard, and APIs.



SKU	Description
CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)

#### **Smart Battery Monitor**

Smart Battery Monitor gives users real time insight into battery usage and health in detail cross an estate of devices. It focuses on battery serial numbers and allows the user to track, identify and replace batteries before they impact productivity. Alerts can also be set up.



SKU	Description
CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)







# SOFTWARE SOLUTION PARTNERS



#### **Cyber Resilience**

Absolute is the industry benchmark in endpoint resilience. It ensures customers' digital operations and mobile workforces stay efficient, productive, and safe using innovative <u>Secure Endpoint</u> and <u>Secure Access</u> products—leveraging the advantage of pioneering Absolute Persistence® technology embedded in the firmware of more than 600,000,000 devices. Once activated, Absolute Persistence is fiercely and uniquely resilient, surviving attempts to disable it, even if the device is re-imaged, the hard drive is replaced, or the firmware is updated. **No other technology can do this.** 

Contact your sales rep for part numbers.

Website: https://www.absolute.com/partners/device-compatibility/#panasonic



#### **Enterprise Mobility Management**

Part of the <u>SOTI ONE Platform</u>, SOTI MobiControl is the Enterprise Mobility Management (EMM) solution designed for any device, any form factor, and any operating system (OS). Deploy apps to smartphones. Enroll and provision new tablets in the field. Track the location of rugged devices. Identify and neutralize security risks to the IoT endpoints. Protect critical data stored on mobile devices. Minimize device downtime so field workers stay productive.

Contact your sales rep for part numbers.

Website: https://www.soti.net/products/soti-mobicontrol/



#### **Sygic**

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps. Sygic technology is accessible through a complete set of SDKs for web and mobile development. During Sygic's 18-year experience, we developed countless mapping and navigation solutions for 3000+ integration partners and customers in various industries.

Contact your sales rep for part numbers.

Website: <a href="https://www.sygic.com/enterprise/professional-gps-navigation-sdk">https://www.sygic.com/enterprise/professional-gps-navigation-sdk</a>







# **ACCESSORY SUMMARY 1**

Solution Type	Part Number	Description
	CF-VZSU1AW	Standard 3 Cell Battery
	CF-VZSU1BW	Extended 6 Cell Battery
	CF-VCB331W	4-Bay Battery Charger
	CF-AA5713A2E/G/T/D	AC Power Supply
D	CF-LND1224A	Car Charger (120W, 12-32 VDC)
Power	CF-LND80S-FD/BW	Car Charger (90W, 12-16 VDC)
Management	CF-LND8024FD/BW	Car Charger (90W, 12-32 VDC)
	PCPE-LNDFH11	Car Charger (70-110V) For forklift
	PCPE-LNDFH32	Car Charger (12-32V) For forklift
	PCPE-LNDFH60	Car Charger (20-60VDC) For forklift
	PCPE-LND3676	Mil Spec Car Charger (120W, 22-32 VDC)
	CF-VEB331U	TOUGHBOOK 33 Desktop Port Replicator
	CF-VEB332W	TOUGHBOOK 33 Tablet Cradle
Docking Solutions	PCPE-GJ33V 06/07/08/13/14	Gamber Johnson TOUGHBOOK 33 Laptop Vehicle Dock
	PCPE-GJ33V 01/02/03/04//06	Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock
	PCPE-GJ33V 11/12	Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock
	PCPE-HAV33 16/17	Havis TOUGHBOOK 33 Laptop Vehicle Dock
	PCPE-HAV33 05/06/07/10	Havis TOUGHBOOK 33 Tablet Vehicle Dock
Chalana	CF-VNP023U	Panasonic IP55 Digitiser Pen
Styluses	CF-VNT002U	Stylus Tether
	CF-VEK331NEP	TOUGHBOOK 33 Standard Keyboard (UK)
	PCPE-KEYB	Mini USB Keyboard
Keyboards	PCPE-MMRK01E/F/G	Rugged USB Keyboard
•	PCPE-ACDSUK1/FR1	Mini Rugged Bluetooth Keyboard
	PCPE-ACCABK1/2/3/4	Mini Antibacterial USB Keyboard
Carrying	PCPE-SYSSSB1	Breakable Shoulder Strap
Solutions	CF-VNS331U	Shoulder Strap for TOUGHBOOK 33 Tablet
	PCPE-INF33B1	Mobility Bundle for TOUGHBOOK 33 Tablet
	PCPE-INFUVA1	User Harness
	PCPE-INFSS02	Deluxe Shoulder Strap
	PCPE-INFGNDS	Generic Dura Strap
	PCPE-INFBPK1	General Backpack







# **ACCESSORY SUMMARY 2**

Solution Type	Part Number	Description
Protection & Security	CF-VNC002U	Cleaning Cloth for LCD
	CF-VPF34U	LCD Protective Film
	PCPE-KENLOK2	Kensington Lock
<b>Optical Drive</b>	PCPE-FCDVR05	Slimline External CD/DVD Writer
	PCPE-PSBIOSG	Custom BIOS Service – Gold
	PCPE-PS20GIM	Image deployment per device (MOQ 30)
	PCPE-PSSIMIN	SIM Installation
	PCPE-PSATAG1	Asset Tagging
Professional	PCPE-PSATAGB	Information Management Bundle
Services	PCPE-PSAUTOP	Autopilot Enrolment
	PCPE-PSLOGOB	Custom logo badge
	PCPE-PSSPACK	Solution Packaging
	PCPE-PSCDL01	Customised Deployment / Logistics
	PCPE-PSBTM01	Bespoke Training Material
	PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
Protect Full	PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
	PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)
Maintenance	PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)
Services	PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)
	PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)
Smart Essential	CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
	CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
Suite	CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)
Consult Dollton	CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
Smart Battery Monitor	CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
	CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)

