

TOUGHBOOK 33 mk3 Solution Guide

May 2024







TOUGHBOOK 33 2-IN-1 DETACHABLE

WINDOWS 11 PRO 12" FULLY RUGGED NOTEBOOK

TOUGHBOOK 33 2-in-1 Detachable, 12.0" fully rugged notebook with hot swappable twin batteries, detachable keyboard with optional backlit keys, and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the detachable keyboard design and 6 usage modes, the TOUGHBOOK 33 2-in-1 Detachable offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel[®] Core[™] i5-1245U vPro[™] processor
- Windows 11 Pro
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
- 12.0" QHD (2160 ×1440) anti-reflective high brightness outdoor display (up to 1200cd/m²)
- Capacitive 10 finger multi-touchscreen with glove and rain modes
- Digitiser pen embedded in the tablet part
- Detachable keyboard with various enterprise ports and backlit* keys
- Fully rugged design with water and dust resistance

(IP65)**

- User exchangeable and hot-swappable twin batteries
- Flexible configuration port*** and business expansion module***
- Vehicle mount* available for both notebook and tablet

*Optional

- **Tested at Panasonic factory and does not guarantee against damage or malfunction
- ***One option exclusively possible in configuration port / business expansion module







TOUGHBOOK 33 TABLET WINDOWS 11 PRO 12" FULLY RUGGED TABLET

TOUGHBOOK 33 Tablet, the 12.0" fully rugged device with hot swappable twin batteries and highly configurable capabilities brings unrivalled flexibility and performance for mobile business computing. Thanks to the optional detachable keyboard, the TOUGHBOOK 33 Tablet offers the best of all worlds for mobile workers. Target industries for the device include field service workers, maintenance and service technicians in utilities and telecommunications, as well as government agencies, defence, the police and other emergency services.

- Intel[®] Core[™] i5-1245U vPro[™] processor
- Windows 11 Pro
- Next generation Dual-touch (with digitiser) display with 3:2 aspect ratio
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- Digitiser pen embedded in the tablet
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• Fully rugged design with water and dust resistance

(IP65)**

- User exchangeable and hot-swappable twin batteries
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*Optional

 **Tested at Panasonic factory and does not guarantee against damage or malfunction
 ***One option exclusively possible in configuration port / business expansion module





TOUGHBOOK 33 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers





PRODUCTIVITY SOLUTIONS

Panasonic IP55 Digitiser Pen

Part No: CF-VNP023U



Stylus Tether

Part No: PCPE-INFUVA2



Stylus Tether Part No: CF-VNT002U



USB External Disc Drive

Part No: PCPE-FCDVR05 - CD/DVD



TOUGHBOOK 33 Standard Keyboard

AC adaptor not included please use CF-AA5713A. Part No: CF-VEK331NEP (UK)



Other languages available on request.

Mini USB Keyboard

With integrated touchpad. Part No: PCPE-KEYB



Rugged USB Keyboard

For in-vehicle use. IP64. Part No: PCPE-MMRK01* *E: UK; F: French; G: German



Mini Rugged Bluetooth Keyboard

Part Nos:

PCPE-ACDS*

*UK1: UK ; FR1: French; GR1: German



Mini Antibacterial USB Keyboard

Part No: PCPE-ACCABK* *1: UK; 3: French; 4: German







CARRYING SOLUTIONS

Breakable Shoulder Strap

For use with most cases. Attachment via D-rings.

Part No: PCPE-SYSSSB1



User Harness

Attaches to any Toughnook 33 that provides 4-drings

Part No: PCPE-INFUVA1



Shoulder Strap for TOUGHBOOK 33 Tablet

Part No: CF-VNS331U



Generic DuraStrap

For use with most cases. Attachment via D-rings.

Size: 1651 x 25.4 x 6.35 mm / 65 x 1 x 0.25"

Weight: 136 g / 0.3 lb

Part No: PCPE-INFGNDS



Deluxe Shoulder Strap

For use with most cases. Attachment via D-rings.

Size: 38 x 1442 mm / 1.5 x 56"

Weight: 140g / 0.3 lb

Part No: PCPE-INFSS02



Mobility Bundle for TOUGHBOOK 33 Tablet

Size: Corner straps: 203.2 mm / 8", Handle: 254 mm (10"

Weight: 200 g / 0.3lb

Part No: PCPE-INF33B1







SECURITY & PROTECTION SOLUTIONS

Kensington Lock

Part No: PCPE-KENLOK2



LCD Screen Cleaning Cloth

Part No: **CF-VNC002U** MOQ: 10 pcs



Protective Film for LCD

Replacement for protective film pre-installed on TOUGHBOOK

Part No: CF-VPF34U





DOCKING SOLUTIONS

Desktop Port Replicator

AC adaptor not included. Use CF-AA5713A

Part No: CF-VEB331U





TOUGHBOOK 33 Laptop Vehicle Dock (GJ)

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle



TOUGHBOOK 33 Laptop Vehicle Dock (Havis)

No power adaptor included. Keyed alike unless otherwise stated. Full port replication.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Weight: 2.44 kg / 5.38 lbs.

Part Nos:

- PCPE-HAV3316 Full port replication, No RF
- PCPE-HAV3317 Full port replication, with RF







DOCKING SOLUTIONS



TOUGHBOOK 33 Laptop Vehicle Dock (GJ)

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 358 x 343 x 89 mm / 14.1 x 13.5 x 3.5"

Weight: 3 kg / 6.7 lb

Part Nos:

- PCPE-GJ33V06 Full port replication, No RF
- PCPE-GJ33V07 Full port replication, Dual RF
- PCPE-GJ33V08 Non-electronic cradle
- PCPE-GJ33V13 Full port replication, No RF, NO HDMI & VGA
- PCPE-GJ33V14 Full port replication, Dual RF, NO HDMI & VGA



No power adaptor included. Keyed alike unless otherwise stated. Full port replication.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Weight: 2.44 kg / 5.38 lbs.

Part Nos:

- PCPE-HAV3316 Full port replication, No RF
- PCPE-HAV3317 Full port replication, with RF









DOCKING SOLUTIONS

Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 317.5 x 336.5 x 114.3 mm / 12.5 x 13.25 x 4.5"

Max Weight: 1.88 kg / 4.15 lb

Part Nos:

- PCPE-GJ33V01 Non-electronic
- PCPE-GJ33V02 Full port replication, No RF
- PCPE-GJ33V03 Full port replication, Dual RF
- PCPE-GJ33V04 Lite port replication*, No RF

*No HDMI or VGA with "Lite" port replication



Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 314 x 274 x 76 mm / 12.3 x 10.8 x 3"

Max Weight: 2.7 kg / 6 lbs

Part Nos:

- PCPE-GJ33V11 Full port replication, no RF
- PCPE-GJ33V12 Full port replication, Dual RF

*No HDMI or VGA with "Lite" port replication





Havis TOUGHBOOK 33 Tablet Vehicle Dock

No power adaptor included. Keyed alike unless otherwise stated.

Dimensions: 300 x 327 x 88.9 mm / 11.83 x 12.88 x 3.50"

Max Weight: 1.4 kg / 3.0 lb

Part Nos:

- PCPE-HAV3305 Lite port replication*, no RF
- PCPE-HAV3306 Lite port replication*, with dual RF
- PCPE-HAV3309 Full port replication, no RF
- PCPE-HAV3310 Full port replication, with dual RF

*No HDMI or VGA with "Lite" port replication







POWER MANAGEMENT SOLUTIONS

Standard 3 Cell Battery

Part No: CF-VZSU1AW



4-bay Battery Charger

Compatible with both standard and extended battery packs.

Does not contain AC Power supply.

Part No: CF-VCB331W



Extended 6 Cell Battery

Part No: CF-VZSU1BW

Please note: Extended batteries are compatible only with main units configured for an extended battery.



AC Power Supply

For use with device and desk dock.

Part No: CF-AA5713A2*

*E: UK; G: EU; T: Italy; D: Switzerland



Charger For Forklifts

Part Nos:

- PCPE-LNDFH11: 70-110V
- PCPE-LNDFH32: 12-32V
- PCPE-LNDFH60: 20-60VDC



Car Charger 120 W, 12-32Vdc input

Part No: CF-LND1224A



90W, 12-16VDC input

Part Nos:

Car Charger

- CF-LND80S-FD cigarette plug
- CF-LND80SBW Bare wire



Car Charger

90 W, 12-32VDC input

Part Nos:

- CF-LND8024FD cigarette plug
- CF-LND8024BW bare wire



Mil Spec Car Charger

Part No:

PCPE-LND3676 - 120W, 22-32 • VDC







PROFESSIONAL SERVICES

Custom BIOS Services

Part No: PCPE-PSBIOSG

Autopilot Enrolment

Part No: PCPE-PSAUTOP

Custom Imaging

Part Nos:

- PCPE-PS20GIM Image deployment per device (MOQ 30)
- Custom Image Creation Price on request.

Customer Branding

Logo badge on device casing or bezel. Part No: **PCPE-PSLOGOB**

SIM Installation

Part No: PCPE-PSSIMIN

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting. Part No: **PCPE-PSATAGB**

Solution Packaging

Up to 10 items packaged together in a box. Does not include custom designed case. Part No: **PCPE-PSSPACK**

Asset Tagging

Standard, using CPE label set.
Part No: PCPE-PSATAG1

Custom Logistics

Part No: **PCPE-PSCDL01** Price on Request.

All technical specifications are subject to change without notice.



PROSERVICES

PROTECT FULL MAINTENANCE SERVICES



ProTect PLUS

Every TOUGHBOOK is supported by our standard three year ProTect service, but ProTect PLUS is a value-packed upgrade, offering you extra peace of mind through the additional of the following services:

- Battery Confidence: proactive battery replacement (3 years only)
- Monthly service reporting on full estate of devices
- One working day of on-demand consultancy every year
- Full access to the TOUGHBOOK ServiceCloud Advanced Knowledge Base
- Remote technical support
- Full inspection report for returned devices
- Small, cosmetic repairs and reinstatement of IP integrity

SKU	Description
PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)



ProTect PLUS Premium

For the ultimate protection, tailor your service plan by adding on any of the ProTect PLUS Premium modules below:

- Infinity Maintenance Service Infinity pricing all ProTect PLUS services. Other Premium modules below are priced on top of Infinity.
- Remote Device Monitoring
- Self-Maintenance: Training & Spare Parts Access
- Return without SSD
- Global Service
- Device Management
- Software Maintenance
- Rapid Replacement
- Alternative Packaging

SKU	Description
PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)
PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)
PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)





TOUGHBOOK

ENTERPRISE MOBILITY INTELLIGENCE



TOUGHBOOK Smart Essentials Suite

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise. The full suite includes access to the core dashboard as well as the Smart Battery Monitor dashboard, and APIs.

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SKU	Description
CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)

Smart Battery Monitor

Smart Battery Monitor gives users real time insight into battery usage and health in detail cross an estate of devices. It focuses on battery serial numbers and allows the user to track, identify and replace batteries before they impact productivity. Alerts can also be set up.

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SKU	Description
CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)





SOFTWARE SOLUTION PARTNERS

Cyber Resilience

Absolute is the industry benchmark in endpoint resilience. It ensures customers' digital operations and mobile workforces stay efficient, productive, and safe using innovative <u>Secure Endpoint</u> and <u>Secure Access</u> products—leveraging the advantage of pioneering Absolute Persistence[®] technology embedded in the firmware of more than 600,000,000 devices. Once activated, Absolute Persistence is fiercely and uniquely resilient, surviving attempts to disable it, even if the device is re-imaged, the hard drive is replaced, or the firmware is updated. **No other technology can do this.**

Contact your sales rep for part numbers.

Website: https://www.absolute.com/partners/device-compatibility/#panasonic



Enterprise Mobility Management

Part of the <u>SOTI ONE Platform</u>, SOTI MobiControl is the Enterprise Mobility Management (EMM) solution designed for any device, any form factor, and any operating system (OS). Deploy apps to smartphones. Enroll and provision new tablets in the field. Track the location of rugged devices. Identify and neutralize security risks to the IoT endpoints. Protect critical data stored on mobile devices. Minimize device downtime so field workers stay productive.

Contact your sales rep for part numbers.

Website: https://www.soti.net/products/soti-mobicontrol/



Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps. Sygic technology is accessible through a complete set of SDKs for web and mobile development. During Sygic's 18-year experience, we developed countless mapping and navigation solutions for 3000+ integration partners and customers in various industries.

Contact your sales rep for part numbers.

Website: https://www.sygic.com/enterprise/professional-gps-navigation-sdk





ACCESSORY SUMMARY 1

Solution Type	Part Number	Description		
	CF-VZSU1AW	Standard 3 Cell Battery		
	CF-VZSU1BW	Extended 6 Cell Battery		
	CF-VCB331W	4-Bay Battery Charger		
	CF-AA5713A2E/G/T/D	AC Power Supply		
Power	CF-LND1224A Car Charger (120W, 12-32 VDC)			
Management	CF-LND80S-FD/BW	Car Charger (90W, 12-16 VDC)		
Wanagement	CF-LND8024FD/BW	Car Charger (90W, 12-32 VDC)		
	PCPE-LNDFH11	Car Charger (70-110V) For forklift		
	PCPE-LNDFH32	Car Charger (12-32V) For forklift		
	PCPE-LNDFH60	Car Charger (20-60VDC) For forklift		
	PCPE-LND3676	Mil Spec Car Charger (120W, 22-32 VDC)		
	CF-VEB331U	TOUGHBOOK 33 Desktop Port Replicator		
	CF-VEB332W	TOUGHBOOK 33 Tablet Cradle		
	PCPE-GJ33V 06/07/08/13/14	Gamber Johnson TOUGHBOOK 33 Laptop Vehicle Dock		
Docking Solutions	PCPE-GJ33V 01/02/03/04//06	Gamber Johnson TOUGHBOOK 33 Tablet Vehicle Dock		
	PCPE-GJ33V 11/12	Gamber Johnson TOUGHBOOK 33 Slim Tablet Vehicle Dock		
	PCPE-HAV33 16/17 Havis TOUGHBOOK 33 Laptop Vehicle Dock			
	PCPE-HAV33 05/06/07/10	Havis TOUGHBOOK 33 Tablet Vehicle Dock		
Stylucoc	CF-VNP023U	Panasonic IP55 Digitiser Pen		
Styluses	CF-VNT002U	Stylus Tether		
	CF-VEK331NEP	TOUGHBOOK 33 Standard Keyboard (UK)		
	PCPE-KEYB	Mini USB Keyboard		
Keyboards	PCPE-MMRK01E/F/G	Rugged USB Keyboard		
	PCPE-ACDSUK1/FR1	Mini Rugged Bluetooth Keyboard		
	PCPE-ACCABK1/2/3/4	Mini Antibacterial USB Keyboard		
Carrying	PCPE-SYSSSB1	Breakable Shoulder Strap		
Solutions	CF-VNS331U	Shoulder Strap for TOUGHBOOK 33 Tablet		
	PCPE-INF33B1	Mobility Bundle for TOUGHBOOK 33 Tablet		
	PCPE-INFUVA1	User Harness		
	PCPE-INFSS02	Deluxe Shoulder Strap		
	PCPE-INFGNDS	Generic Dura Strap		
	PCPE-INFBPK1	General Backpack		





ACCESSORY SUMMARY 2

Solution Type	Part Number	Description
Protection &	CF-VNC002U	Cleaning Cloth for LCD
Security	CF-VPF34U	LCD Protective Film
Security	PCPE-KENLOK2	Kensington Lock
Optical Drive	PCPE-FCDVR05	Slimline External CD/DVD Writer
	PCPE-PSBIOSG	Custom BIOS Service – Gold
	PCPE-PS20GIM	Image deployment per device (MOQ 30)
	PCPE-PSSIMIN	SIM Installation
	PCPE-PSATAG1	Asset Tagging
Professional	PCPE-PSATAGB	Information Management Bundle
Services	PCPE-PSAUTOP	Autopilot Enrolment
	PCPE-PSLOGOB	Custom logo badge
	PCPE-PSSPACK	Solution Packaging
	PCPE-PSCDL01	Customised Deployment / Logistics
	PCPE-PSBTM01	Bespoke Training Material
	PCPE-PROTP3	TOUGHBOOK ProTect PLUS 3 Years (Incl. 3 yr Battery Confidence)
Protect Full	PCPE-PROTP4	TOUGHBOOK ProTect PLUS 4 Years (Incl. 3 yr Battery Confidence)
Maintenance	PCPE-PROTP5	TOUGHBOOK ProTect PLUS 5 Years (Incl. 3 yr Battery Confidence)
Services	PCPE-INFAB3	TOUGHBOOK Infinity 3 Years (Incl. 3 yr Battery Confidence)
Services	PCPE-INFAB4	TOUGHBOOK Infinity 4 Years (Incl. 3 yr Battery Confidence)
	PCPE-INFAB5	TOUGHBOOK Infinity 5 Years (Incl. 3 yr Battery Confidence)
Smart Essential	CF-LESPSESS1	Smart Essentials Bundle - 1 year (Smart Service, Battery Monitor and APIs)
Suite	CF-LESPSESS3	Smart Essentials Bundle - 3 year (Smart Service, Battery Monitor and APIs)
Suite	CF-LESPSESS5	Smart Essentials Bundle - 5 year (Smart Service, Battery Monitor and APIs)
Smart Battery	CF-LESPBAEE1	1 Year Smart Battery Monitor (Elemez Battery Essentials)
-	CF-LESPBAEE3	3 Year Smart Battery Monitor (Elemez Battery Essentials)
Monitor	CF-LESPBAEE5	5 Year Smart Battery Monitor (Elemez Battery Essentials)



