

IT PLANNING AND CONSULTATION

# Image Development Service & Long Term Image Management Service

Often IT departments encounter device performance drop-offs even after just rolling out new devices in the field: Go slows. Battery depletion. Poor connectivity. Compromised security. Provoking user experience. What organisations don't realise is that all of these problems can be caused by the way the initial device image has been set-up.

**TOUGHBOOK Image Development Service** heightens your device performance by ensuring that your company's device image is correctly configured to ensure optimal productivity and performance of your devices in the field.

## TOUGHBOOK Image Development



Integration of customer applications, windows updates, security policies, device configurations



Optimisation of configuration to maximise user performance



Managed by dedicated TOUGHBOOK Engineers and Project Manager



Cost and time savings



Reliable & stable image developed by and based on Panasonic expertise



# OPTIMISE your deployment build



Additionally, if organisations fail to regularly update a deployment build they've created, it may eventually lead to adverse effects on device performance, compatibility, and overall user experience.

**TOUGHBOOK Long Term Image Management Service** secures image optimisation over a longer period of time by reviewing and optimising the build regularly for the customer & by managing change control and testing of this build for the customer.

**TOUGHBOOK Long Term Management Service:**

- **Image Development optimised on a regular basis**
- **Ongoing Management of Windows and Security Updates**
- **Revision control and management in accordance with IT standards**

**Often user experience based challenges impact the success of deployments.**

It is imperative that a customer matches premium hardware with a premium build that is truly optimised, regularly reviewed and maintained for stability. As the device manufacturer, Panasonic TOUGHBOOK designs builds prioritising hardware compatibility for application performance and user satisfaction.

|          | SKU                          | Solution Service                 |
|----------|------------------------------|----------------------------------|
| Per unit | <a href="#">PCPE-MSDEVA1</a> | 1-Time Image Build               |
| Up Front | <a href="#">PCPE-MSDEVU1</a> | 1-Time Image Build               |
| Per unit | <a href="#">PCPE-MSDEVA2</a> | Image-LTM (Long Term Management) |
| Up Front | <a href="#">PCPE-MSDEVU2</a> | Image-LTM (Long Term Management) |



**TOUGHBOOK IT PLANNING AND CONSULTATION**  
A Panasonic Connect Mobility Service



**PROSERVICES**